



Report for Zahl Azizi at KOKV

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 10 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Zahl should receive this award because he is a great instructor. He is very intelligent in general but, very knowledgeable in his field. He always makes sure that his students are proficient and safe. He loves flying and is very good at it. He has helped me a lot to progress in my flight training and will help many others too.
89.00	Zahl is not only a great pilot, he is an amazing teacher. He is able to put things into perspective that no one else can. His knowledge is second to none. He has created a foundation for me that I could have never imagine.
83.00	Zahl is knowledgeable, patient and truly seems excited for his students as they progress through their flight training journey. He thinks before he speaks, uses clear language and has been an extremely effective teacher. He always has a good attitude and seems like he wants to be there. His knowledge, clarity on explanation and calm and composed demeanor gives you comfort and reassurance. These are all attributes that make him the ideal flight instructor. The day Zahl moves onto the airlines, will be a day that Aviation Adventures loses a truly valuable and essential member of their team.

86.00	Zahl Azizi absolutely deserves to win an AOPA Flight Training Experience Award because he embodies what great flight instruction is all about: deep technical knowledge, patient mentorship, and a genuine investment in his students' success. As an instrument student, I've been struck by how seamlessly Zahl bridges the FAA requirements with the structured expectations of our Part 141 program. He doesn't just train to the test — he trains to make you a thinking, safe, and confident pilot. His explanations of procedures, regulations, and systems are clear, practical, and always connected to real-world decision making. What makes Zahl stand out even more is that he's helped me improve far beyond instrument work. He noticed weaknesses in my basic flying — especially landings and checklist discipline — and took the time to rebuild those fundamentals with calm precision. Every lesson is purposeful, organized, and tailored to my learning style. Zahl's commitment to professionalism and safety never feels rigid or intimidating; instead, he creates an environment where learning is challenging but rewarding. He has elevated my confidence and skill more than any instructor I've had, and he truly represents the best in the flight training community.
84.00	This instructor makes instrument flying educational but also enjoyable. He is relatable, patient, and able to explain flight concepts in a way that sticks. Every lesson feels productive. He balances professionalism with a good personality, helping keep students motivated. Zahl genuinely cares about the growth of his students, not just checking the required boxes.
82.00	Zahl is exceptionally patient who focuses on safety as well as proficiency. As a 62 year old student pilot I believe my skill acquisition is different than many other students. Zahl recognizes this and has tailored my training appropriately. He provides insightful feedback and positive reinforcement allowing me to improve my piloting skills and decision making
90.00	I believe Zahl should win a Flight Training Experience Award for multiple reasons. Zahl radiates positive, uplifting energy with all of his students, whether in the air or on the ground. While on the ground, he ensures the students understand the concept of today's lesson, prior to the pre-flight inspection. (Something that is sometimes overlooked nowadays as some instructors only care about racking up hours.) Zahl demonstrates techniques he's learned on ways to improve the fluidity of check-lists/ procedures to improve overall efficiency and keep the student ahead of the aircraft. Zahl breaks down the concept of what happened during that moment in flight, what needs to be corrected and when to correct it. Learning the new maneuvers/concepts in the air, and now receiving a more thorough understanding of what was discussed prior to the pre-flight inspection gives positive reinforcement to the student, leaving the student feeling more enthusiastic and eager for their next lesson. After the tie-down, Zahl conducts a thorough debrief on every phase of flight, whether it is nonstop pattern work or a XC flight. He addresses and corrects every mistake the student made, through concept learning. When you understand the concept, you won't forget it. When not instructing them himself, Zahl encourages students to continue learning from other platforms/ programs such as FAAWINGS. Zahl is dedicated to instructing the next generation of Pilots for a safe airspace while expanding the aviation community one student at a time, which is why I believe he should win a Flight Training Experience Award.
90.00	Zahl Azizi is a fantastic instructor — patient, knowledgeable, and safety-focused. He explains concepts clearly, tailors lessons to your pace, and makes even difficult topics feel manageable. I felt supported and confident throughout training and would recommend him to anyone starting or advancing their aviation journey.
90.00	This instructor is hard but fair. He never accepts second best and will always be there for you and guide you every step of the way through your rating. He has a unique ability to recognize student difficulties and approach them in a way that will both allow the student to remember lessons and excel in school. He has great patience with everyone he teaches allowing them to feel comfortable in the pilot seat. His attention to detail is unmatched.
90.00	Zahl is the best instructor I've flown with. He's been with me throughout my private pilot training and I wouldn't have picked anyone else. He's a great pilot, he's kind and he is very knowledgeable and will guide you through any questions you have and explain an answer in great detail.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: **87**

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: **86**

Your national percentile ranking: **41%**

Regional Average: **86**

Your regional percentile ranking: **38%**

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87

Your national percentile ranking: 42%

Regional Average: 87

Your regional percentile ranking: 43%

5. SubScore Summary for at KOKV

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	98	98
Customer Focus	100	97
Community	92	92
Information Sharing	96	94
NetPromoter Score	100	95
Overall Total	97	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 98

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98

Your national percentile ranking: 20%

Regional Average: 98

Your regional percentile ranking: 21%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99

Your national percentile ranking: 16%

Regional Average: 99

Your regional percentile ranking: 18%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	9	90%
Neither agree nor disagree	1	10%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	9	90%
Somewhat Agree	1	10%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	10	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	10	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 100

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97

Your national percentile ranking: 83%

Regional Average: 97

Your regional percentile ranking: 80%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 89%

Regional Average: 98

Your regional percentile ranking: 89%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	10	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	10	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	10	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	10	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 92

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 32%

Regional Average: 92

Your regional percentile ranking: 31%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94

Your national percentile ranking: 29%

Regional Average: 94

Your regional percentile ranking: 22%

8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	10	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Neither agree nor disagree	1	10%
Somewhat Disagree	2	20%
Strongly Disagree	7	70%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	6	60%
Somewhat Agree	3	30%

Neither agree nor disagree	1	10%
----------------------------	---	-----

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	7	70%
Neither agree nor disagree	3	30%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 96

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94

Your national percentile ranking: 60%

Regional Average: 94

Your regional percentile ranking: 57%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95

Your national percentile ranking: 66%

Regional Average: 95

Your regional percentile ranking: 72%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	9	90%
Somewhat Agree	1	10%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	2	20%
Strongly Disagree	8	80%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Neither agree nor disagree	1	10%
Strongly Disagree	9	90%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	10	100%

10. Net Promoter Score

10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	9	90%
9	1	10%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	10	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95

Your national percentile ranking: 60%

Regional Average: 96

Your regional percentile ranking: 56%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 98

Your regional percentile ranking: 58%