Report for Tiziano Bernard at KSAV

Region: Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 15 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Applicants are well prepared and well trained.
88.00	I wholeheartedly believe that Tizi Bernard deserves to win a Flight Training Experience Award. I had the privilege of training with Tizi for my CFII, and without question, he stands out as one of the best instructors I've worked with. His deep expertise in both instrument flying and avionics is unmatched. He brings a uniquely effective and passionate approach to flight instruction that sets him apart. Tizi doesn't just go through the motions—he truly teaches. He knows when to push, when to explain, and when to step back and let you grow. His ability to tailor his instruction to challenge you while always maintaining a supportive, professional environment makes learning efficient and impactful. Beyond being a highly skilled instructor, Tizi is also a trusted colleague and friend. His Italian roots bring a sense of warmth, humor, and international perspective that only adds to the experience of flying with him. He represents the best qualities in aviation: skill, integrity, mentorship, and a genuine love for flying. I can honestly say I have only good things to say about him, As a person, Tizi is someone of genuine character, and kindness. His positive energy, patience, and sense of humor make every time I see him/flight lesson something to look forward to. He's not only a phenomenal instructor but also someone who cares deeply about the people he works with. He naturally builds trust and camaraderie with students and colleagues alike. Tizi's presence makes the aviation community better, both in and out of the cockpit. -Josh Karp

90.00	Tizi is brilliant and he lives for Aviation. He cares enough to be tough on you. I am an orthopedic surgeon and because of that most of my instructors take it easy on me. I needed someone to challenge me. I needed someone to hold me accountable. But most importantly, I needed someone to make me safe for my wife and kids. Tizi treated me like any of his other students and ultimately made me a much better and safer pilot.
89.00	Tiziano (Tizi) Bernard was my very first flight instructor; being someone completely new to this area of aviation, I was incredibly nervous to go on my first flight. However, Tizi made it the best and most comfortable experience possible. Tiziano is very thorough as a CFI. Prior to our lessons, he would make sure I understood the theoretical portion of the lesson such as showing me the power curve for lessons on slow flight, and the turning tendencies such as torque, spiraling slipstream, and p-factor. All of these theoretical lessons were explained in detail with drawings and chapters from textbooks. Being an Aerospace Engineering major, it was easier to pick up what he taught; however, the level of detail ensured that anyone he teaches would easily understand the theories behind all the lessons. Tiziano also has an incredibly detailed lesson plan split into multiple lessons, and within each lesson were stages specifying what would be covered on ground and the maneuvers in flight. Furthermore, he had various documents easily accessible to make sure I was prepared for my first flight. Tizi was very flexible in his lesson plan and made sure to progress at a pace where the student was proficiently able to learn each maneuver. He made sure to go over every maneuver multiple times and let the student determine the pace and when they were ready to move on to the next maneuver. Additionally, Tizi made sure to make the most of our flight time every lesson. There would not be a single minute wasted as it was spent on verbally explaining a maneuver, physically demonstrating a maneuver, and then allowing me to conduct said maneuver multiple times until I was comfortable moving on to the next one. Although I only had a handful of lessons with Tizi, I learned a lot more than that. In addition to what he covered according to his lesson plan, he also made sure that before I left, I would have the chance to see various maneuvers that other CFIs were more nervous to demonstrate. He went over engine failure maneuvers as well as rejected takeoff maneuvers in a very safe manner, so that I had a chance to experience these maneuvers with him. Furthermore, not only did he proficiently train me in flight training, but he also gave valuable advice on what to look for in my future flight training lessons and CFIs. Tizi not only has the qualities of an instructor that deserves this award, but he also has the qualities of a teacher that believes in his students and motivates them to do their best. He puts all his effort into making sure his students learn every lesson with extensive detail and provides them with all the necessary resources to succeed in the industry whether they want to fly commercially or as a hobby.
90.00	I've had many flight instructors throughout the Navy and various civilian checkouts, but none stand out in my mind quite like Tizi. He is so vibrant and full of energy that the lessons I've had with him flow effortlessly. Besides that, he is an engineer and able to fully explain the why and how of every question I had on avionics, nuances of the Cirrus I was checking out in, and everything in between. To put a bow on all of it, his persona is larger than life and he puts a smile on the faces of everyone around. I highly recommend Tizi for the highest awards.
90.00	Tiziano is so dedicated to his craft, he reaches out to controllers for clarity on procedures/rules to better himself & his students. He also runs a social media page dedicated to teaching lessons available to anyone. I work as an air traffic controller at a facility that provides ASR approaches & he routinely brings his students to experience an ASR approach something I've only seen one other instructor do. He has taken a young man blind from birth up on a discovery flight taking care to explain every detail of the flight so as to paint the picture for him exposing him to the joy of flight. Finally, he took an elderly retired Air Force pilot up to participate in his final flight. Many more instances I could talk about but overall Tiziano is constantly seeking to be a well rounded aviator for all parties involved.
84.00	Tizi is a fantastic ambassador for general aviation and has proven his ability as an instructor time and time again with a bevy of successful students. He keeps it light to help alleviate stress and direct that mental energy on what requires it, while staying safety and process driven in the instructional approach. A pleasure to work with and deserving of the award.
86.00	Due to his outstanding dedication with a passionate devotion for teaching and promoting aviation.
86.00	Tizi is extremely knowledgeable and motivated to share his knowledge. Tizi is very thorough one thing i really appreciated was learning how to utilize paper navlogs in the event the digital world is unavailable. This helped instill confidence in the event of power failure or malfunction while in flight. Tizi is also great at utilizing individual skill and sharpening what we come in with versus trying to teach us how HE flies.

90.00	I have trained with several instructors over the years, but none like Tizi. His depth of experience is clear from the start, yet what defines him is humility, warmth, and complete focus on his students. He met me exactly where I was. He built confidence, sound judgment, and disciplined safety habits without ego or pressure. When I began my aviation journey (five years ago), I had dreamed of flying for thirty years. I am fifty-four years old now, and when I finally reached a point where I could buy my own airplane and afford as much instruction as I needed, I thought I had everything lined up and figured out. What I did not have was confidence. I trained for more than two years as a student pilot and logged over two hundred hours before I ever took my checkride. I loved flying when an instructor sat next to me, but I did not enjoy it alone. It was never about skill. Every instructor told me I was a good pilot and was more than ready for my checkride. During those two hundred hours, I worked with several different instructors to try to build confidence, but I did not. I did not enjoy flying alone, and no instructor was able to help me with that until Tizi. Tizi changed that. He did not try to talk me out of those feelings like others had. He talked through them with me. He understood that my hesitation was rooted in caution, not fear, and it seemed to me he respected that. Together, we worked through real-world risk management, sound go or no-go decisions, and how to think like a confident pilot, not just act like one. He gave me the tools and mindset to fly with purpose and calm. Now my wife and I climb into our airplane and travel wherever we want to go. We do it with confidence, with joy, and with the quiet assurance that came from Tizi's instruction. His combination of deep technical knowledge, genuine care, and real-world experience made that possible because he is a fantastic listener with the heart of a teacher. I feel like I am his only student. His attention, patience, and thoughtfulness are unmatched. Many instructors view teaching as a step toward something else. Tizi chooses to teach. That choice elevates every pilot he touches and lifts the safety culture around him. He changed how I think, not just how I fly. That is the mark of a master. For the AOPA Flight Training Experience Award, he is not only worthy of recognition, but I imagine he represents the standard. My family and I are blessed to have him as my instructor.
90.00	There's above average, and then there's Tizi. Tiziano Bernard was my Certified Flight Instructor on my journey to earn my Private Pilot's License. Now, 2 years after I earned my license, Tizi and I are closer than ever. There is not a single time that I fly with Tizi that I do not learn something new. His knowledge base and deep understanding of what it takes to be a top notch pilot are incredible. At a time where the airlines face uncertainty, Tizi goes above and beyond to play his part to develop safe and professional pilots. I have had the privilege to watch Tizi advance as an instructor and I now find myself preparing to complete my instrument rating with him. His resourcefulness and dedication to his craft are what any student dreams of finding in an instructor. From custom websites, to real-world experience, to textbooks and academia, Tizi is able to provide every student with a multidisciplinary learning style that can be catered to every individual student's needs. He inspires students to become the best version of themselves both in and out of the cockpit. I can assure you, there is no other instructor that is a better fit for this award.
90.00	My instructor for private pilot was Tizi, I had been having scheduling issues with a previous school and had a cousin that flew with Tizi and he highly recommended him. I had also heard he had won a AOPA award that year and was willing to see if the hype was worth it. So I made the switch and was astonished that not only was he a great instructor but also worked off the clock to help myself and other students. I was thoroughly blown away by how much my expectations weren't only met but exceeded in every aspect. He went far beyond the standard of what is thought for private pilot and made sure we didn't just know the answers on a surface level but that we had a deep understanding of the topics. Anywhere from the function of weather to the function of lift, he went above and beyond in his teachings which I am very grateful for. Furthermore, he made it all fun which is something that is looked over too often. I would recommend Tizi for the award not just based on his top tier instruction but also his character.
87.00	Tizi made me from a student pilot into a private pilot. I don't mean only through the lense of certification, but he guided me to becoming a competant and confident pilot. In our training, his patience and guidance were unmatched. He utilized a flexible and adaptable lesson plan to match my strengths and weaknesses. My experiences with Tizi were nothing but positive and productive and I believe he should win a Flight Training Experience Award.
90.00	Tiziano Bernard SHOULD win this Flight Training Experience Award because of the caliber of flight instruction he teaches his students. Tiziano has gone above and beyond, both in and outside of the cockpit, to ensure my success in the pipeline. I consider him a great friend and can attest to his character being impeccable and professional. I have never received such a high level of instruction- by other flights instructors, or even by any other flight school on the east coast- then I have received with Tiziano.

90.00	It is a privilege to recommend Tiziano for the AOPA Flight Training Experience Award. As an air traffic controller working within the same industry, I have witnessed Tiziano's exceptional professionalism, deep knowledge of aviation, and his positive impact on both students and the broader aviation community. Tiziano is the kind of instructor who makes aviation accessible and inspiring. His friendly and patient demeanor creates an ideal learning environment, allowing students to develop confidence and skill while maintaining a strong focus on safety. His ability to combine technical expertise with approachability sets him apart as both a teacher and a mentor. Beyond instruction, Tiziano's commitment to community is evident in his outreach and willingness to support others in aviation. He fosters collaboration between pilots, instructors, and air traffic professionals, helping to build a stronger, more connected flying community. Tiziano Bernard embodies the spirit of flight training excellence and represents the values AOPA seeks to recognize. I offer my highest recommendation for his nomination. Sincerely, Michael Gottfried Air Traffic Controller Savannah ATCT

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 89

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 83%

Regional Average: 81
Your regional percentile ranking: 96%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 92%

Regional Average: 88
Your regional percentile ranking: 95%

5. SubScore Summary for at KSAV

Region: Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	100	98
Customer Focus	99	97
Community	98	92
Information Sharing	97	94
NetPromoter Score	100	95
Overall Total	99	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 83%

Regional Average: 92
Your regional percentile ranking: 81%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 90%

Regional Average: 100
Your regional percentile ranking: 82%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	15	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	15	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 40%

Regional Average: 91
Your regional percentile ranking: 50%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 49%

Regional Average: 99
Your regional percentile ranking: 50%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	15	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Agree	1	6.67%
Strongly Disagree	14	93.33%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	15	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 98

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 87%

Regional Average: 88
Your regional percentile ranking: 81%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 92%

Regional Average: 95
Your regional percentile ranking: 77%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	15	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	6.67%
Neither agree nor disagree	1	6.67%
Strongly Disagree	13	86.67%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	14	93.33%
Somewhat Agree	1	6.67%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	15	100%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 97

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 66%

Regional Average: 88
Your regional percentile ranking: 69%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 75%

Regional Average: 96
Your regional percentile ranking: 64%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	15	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	2	13.33%
Strongly Disagree	13	86.67%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Somewhat Disagree	1	6.67%
Strongly Disagree	14	93.33%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	14	93.33%
Strongly Disagree	1	6.67%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	15	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	15	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 91
Your regional percentile ranking: 62%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 62%

Regional Average: 99
Your regional percentile ranking: 59%