



Report for Taegoon Bae at KDAB

Region: Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

### 1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 14 evaluations.

### 2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

### 3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	He is the most efficient and knowledgeable instructor I have ever flown with. I have copied many of his techniques into my own teaching and it has never failed. I learned more from him in an extremely short time together than I have with anyone else.
90.00	Tagoon Bae is one of the best flight instructors I've had the privilege to train with. His ability to clearly explain complex concepts, combined with his calm and encouraging teaching style, made a huge difference in my learning. I gained more knowledge and confidence from his instruction than from any other instructor I've flown with

90.00	<p>IP Bae is the best instructor I had the pleasure of flying with throughout my Embry-Riddle flight training. He consistently arrived to each and every activity with an infectious good mood, always setting the tone for a safe and enjoyable flight. I had IP Bae for my multi-engine rating, flying the DA-42. While multi-engine concepts were foreign to me, I learned the maneuvers twice as fast as any maneuver I had performed on a single engine aircraft. This was largely due to his teaching method of "see do." While flying an unfamiliar aircraft it was incredibly beneficial to see him perform the maneuver, incredibly skillfully, nonetheless, and then attempt the maneuver myself. This teaching method saved me lots of time and money in my multi training. He also provided the perfect balance of toughness during maneuvers. After I successfully performed a maneuver well within ACS, he would tell me with a smile to "do it again but with 0 deviation this time". This boosted my mindset significantly because I knew he wasn't doing this because he actually wanted perfection, he did it because he knew that I could do it and he wanted me to be the best pilot I could be. He also had a great sense of humor saying things like, "I thought we turned autopilot off for this approach" when my localizer and glide slope were perfectly centered. All in all he truly is a great instructor and a great person. I would fly with him again any chance I get.</p>
88.00	<p>Taegoon should win a flight training experience because he exemplifies all the qualities of a great flight instructor. His helpful and happy demeanor during every training module show that he cares about the experience and success of his students. His outstanding level of knowledge shows that he cares about constant improvement and professionalism as an instructor. He also keeps up with his students after he is done training them. I am confident my anecdotal feedback matches that of his other students, and when combined with his excellent student pass rate; makes him deserving of this award</p>
87.00	<p>Taegoon Bae is an amazing instructor that I was very fortunate to have. One quality that stands out about him is his unwavering enthusiasm, whether it was 6am or past midnight. From day one of pursuing my added flight rating with him to even beyond checkride, he always greets me with a warm smile and makes me excited to learn. He is interested and invested in my progress in my aviation career, and I believe it's the same for all his students. In the flight deck, he is professional and provides positive feedback on my flight maneuvers with what mistakes I am making and tips/tricks that can help. Among the dozens of instructors I've flown with, I will wholeheartedly choose to learn with Taegoon again if I'm given the opportunity.</p>
89.00	<p>Taegoon Bae will always and forever have my upmost respect. He has been by far my favorite instructor here at Embry-Riddle Aeronautical University. He doesn't teach to pass Checkrides, he teaches so his students will be able to answer questions on the application and correlation levels of learning. His teachings are always organized and well structured. Bae is always on time and prepared for a lesson. He would teach me a lesson on the first oral/flight, then would have me teach him moving forward, making sure i understood the material. He taught me that teaching someone is a great way of studying, because if you can teach someone something and they understand, then you too understand the material. Now that I am learning the fundamentals of instruction, I see how great of an instructor he is. His teaching technique is a 10/10. Now moving on from his sensational teaching skills. Taegoon Bae's personality is top notch. He always comes to an activity with great energy, always seems to be happy to teach me. I really love the fact that he uses positive reinforcement during my lessons and I think that speaks a lot of his character. He always would hype me up, giving high fives and fist bumps when I do something good. That really motivated me to want to keep learning. If I did something outside of the standard set, instead of talking down on me, he shows me tips and tricks on how to meet those standards. I could go on and on of how great of and instructor and person he is. Overall great instructor and even better person!!!</p>
86.00	<p>Tae is a fantastic flight instructor and a great guy to be around. He's always super positive and willing to strike a conversation, even when you find him off the airport. Very easy to fly with, super supportive, and critical when needed.</p>

82.00	<p>Mr. Bae served as my instructor during my multi engine rating training, and his professionalism, enthusiasm, and dedication left a lasting impact on my development as a pilot and instructor. Despite the often very early morning flight blocks, Mr. Bae consistently arrived with a positive attitude and an encouraging demeanor, which helped create a calm and productive learning environment. His approachability and confidence reassured me during each lesson, even when I encountered difficulties with challenging maneuvers such as the VMC demonstration and one engine approaches. Mr. Bae had a remarkable ability to break down complex concepts into clear and manageable steps, allowing me to identify my errors and correct them efficiently. Beyond technical instruction, Mr. Bae made flight training genuinely enjoyable. To fulfill my cross country requirements, we planned and executed a memorable flight to Key West, a trip that not only strengthened my navigation and decision making skills but also brought an element of adventure and excitement to the training process. His ability to balance disciplined instruction with an engaging and motivating learning atmosphere made each flight both educational and memorable. Now, as a flight instructor myself, I continue to benefit from Mr. Bae's mentorship and guidance. He remains supportive and encourages me to grow as both a pilot and an educator, emphasizing professionalism, preparedness, and integrity in every aspect of flight instruction. The teaching techniques, patience, and straightforward communication style I learned from Mr. Bae have deeply influenced the way I train my own students today. Above all, Mr. Bae's honesty, dedication, and passion for aviation education exemplify the qualities of an exceptional flight instructor and mentor.</p>
87.00	<p>I completed my flight training from Instrument through CFII, including Multi-Engine with instructor Taegoon Bae. He is the best instructor I have ever had and seen. Today, I am a flight instructor myself at Embry Riddle Aeronautical University , and I can confidently say that I wouldn't have reached this point without his mentorship. His aviation knowledge and flying skills are on another level — not only does he have a deep understanding of knowledge and flying skills, but he also has an incredible ability to teach those concepts clearly and effectively. There was a point in my training when I almost gave up, but once I was paired with Mr. Bae, my entire learning experience changed. His patience, adaptability, and teaching style made flight training enjoyable and meaningful. His mastery of the Fundamentals of Instruction (FOI) is far beyond any instructor I have ever met. He understands each student's personality and tailors his instruction to bring out their best performance, which is a rare and remarkable quality. Now that I'm a flight instructor at Embry-Riddle, I often find myself applying what I learned from him in my own teaching. I still reach out to Mr. Bae for advice about my students because I continue to learn from his methods and professionalism. Without a doubt, he has made me not just a better pilot, but a better educator. I have no hesitation in saying that he truly deserves the Flight Training Excellence Award.</p>
86.00	<p>IP Bae is an extremely qualified candidate for this award. His professionalism and love for aviation is on display in all of his flight activities. He makes the student feel comfortable and his expertise as an instructor is admirable. Having just become an instructor myself, he is an excellent role model and example of a professional flight instructor.</p>
90.00	<p>I believe that Taegoon Bae would be an excellent recipient for the Flight Training Experience Award because he truly embodies the best qualities of an effective and passionate flight instructor. He brings so much positive energy that it is evident to everyone that he truly loves what he does. From my first flight training activity with Taegoon, he demonstrated an immense level of professionalism, passion, and genuine care for my success in flight training. He always made an effort to help guide any students that crossed his path whether they were his students or not. In every flight activity he created an environment that I could not only learn in but also enjoy. What set him apart from other instructors that I have had was his ability to adapt his teaching style to his students needs. He was able to find creative ways to simplify complex concepts with clarity so that they would be easy to remember and understand long term. His calm and encouraging attitude created an environment where mistakes could be learning opportunities rather than setbacks. His mentorship has also allowed me to gain significant confidence in my own skill and judgement. He has a natural gift for helping students break away from any self-doubt that they may carry. I truly saw myself grow into a more capable PIC with the guidance of Taegoon. He doesn't just teach students how to pass a checkride but rather how to think, act, and fly as a professional pilot. I am incredibly grateful to have had the opportunity to train with Taegoon Bae and think that he is exactly the type of instructor that should be recognized by this award.</p>

90.00	Taegoon Bae should win the Flight Training Experience Award because everything he ever did for me was either helpful or useful. He provided items during my training that would further my knowledge and help me not just for the flight training but in my future life as a pilot and instructor. He provided guidance when I needed it and was always available whenever I had a question or needed something. He made me smile and laugh everyday I had a lesson and made flight training the most enjoyable experience ever. It made me feel no pressure and I was comfortable enough to open up to him and connect with him on more of a personal friendship level instead of just a Instructor-student level which helped me so much. In closing, this has been one of the best instructors I have ever had with everything he did for me during our training together, but ultimately he became a friend to me and we still talk to this point, whether that is just a check in, a question regarding something, or if we see each other we stop and talk to each other. Overall, these are the reasons why Taegoon Bae should win the Flight Training Experience Award.
85.00	IP Bae made each flight module engaging, fun, and full of learning opportunities. His enthusiasm and positive attitude made even the most challenging parts of training enjoyable. I always felt supported and motivated to improve after every session. Highly recommend him to anyone looking for an instructor who combines professionalism with a genuine passion for flying!
90.00	Taegoon Bae is an excellent instructor. His passion for teaching and energetic demeanor makes flying with him a highlight of the day. Not only is he committed to providing his students with knowledge that will allow them to far exceed the ACS standards of the certificate which they are working towards, but he is genuinely one of the friendliest people I have met.

#### 4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: **88**

##### 4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: **86**

Your national percentile ranking: **60%**

Regional Average: **81**

Your regional percentile ranking: **50%**

##### 4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: **87**

Your national percentile ranking: **64%**

Regional Average: **88**

Your regional percentile ranking: **50%**

#### 5. SubScore Summary for at KDAB

Region: Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	100	98
Customer Focus	99	97
Community	92	92
Information Sharing	98	94
NetPromoter Score	100	95

Overall Total	98	95
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## 6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

### 6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98

Your national percentile ranking: 83%

Regional Average: 92

Your regional percentile ranking: 81%

### 6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99

Your national percentile ranking: 90%

Regional Average: 100

Your regional percentile ranking: 82%

### 6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	14	100%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	14	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	14	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	14	100%

## 7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

### 7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97

Your national percentile ranking: 36%

Regional Average: 91

Your regional percentile ranking: 42%

### 7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 41%

Regional Average: 99

Your regional percentile ranking: 41%

### 7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	14	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	14	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Agree	1	7.14%
Strongly Disagree	13	92.86%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	14	100%

## 8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 92

### 8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 32%

Regional Average: 88

Your regional percentile ranking: 23%

### 8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94

Your national percentile ranking: 29%

Regional Average: 95

Your regional percentile ranking: 18%

### 8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	13	92.86%
Somewhat Agree	1	7.14%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	7.14%
Neither agree nor disagree	2	14.29%
Strongly Disagree	11	78.57%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	10	71.43%
Somewhat Agree	3	21.43%
Neither agree nor disagree	1	7.14%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	9	64.29%
Somewhat Agree	3	21.43%
Neither agree nor disagree	2	14.29%

## 9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 98

### 9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94

Your national percentile ranking: 78%

Regional Average: 88

Your regional percentile ranking: 88%

### 9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95

Your national percentile ranking: 87%

Regional Average: 96

Your regional percentile ranking: 86%

## 9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	14	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Somewhat Disagree	3	21.43%
Strongly Disagree	11	78.57%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Strongly Disagree	14	100%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	12	85.71%
Somewhat Agree	2	14.29%

## 10. Net Promoter Score

### 10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

Response Choice	Frequency	%
10	14	100%

### 10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	14	100%

### 10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

#### 10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95

Your national percentile ranking: 60%

Regional Average: 91

Your regional percentile ranking: 62%

#### 10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 99

Your regional percentile ranking: 59%