Report for Skylar Wolfe at KSFZ

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 17 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
85.00	I'm a 57 year-old student Going for my private pilots license. From the very start, Skylar made me feel comfortable, was very respectful, was extremely patient, and has always been encouraging. She has done nothing but help me towards my goal of achieving my private pilot license. Her and I clicked from the very start and it's been a great student teacher relationship. Skylar is always rooting for me and giving me encouragement even when I am hard on myself I don't exactly do something right the first second or third time. Her ability to be patient, calm and teach is amazing. I truly believe this is a perfect award or Skylar, I think it's a great way to show her. What a great instructor. We all think she is.
90.00	They say it's hard to teach an old dog new tricks. Well I'm an old dog and Skylar is teaching me some new tricks. She has been very patient as I work my way back into training. She has been accommodating to my learning style, explains concepts and theories well. And I enjoy learning from her. She should win the award because she is a true professional who is passionate about her career and an advocate for the industry.
79.00	They should because the training is very straightforward and she doesn't waste my time, and is very comfortable in the air and caters to my learning style

90.00	Skylar is an exceptional instructor and an even better pilot. She is knowledgeable, patient and works tirelessly to find ways to help her students become the best pilot they can be. I truly value Skylar's instruction and consider myself lucky to be her student.
87.00	Skylar is a very patient and safe instructor. She makes an effort to always be available to answer questions and she often manages to make a lesson interesting and informative even if I've been stuck on it for a while. She is very good at explaining difficult concepts is ways I can understand and always prioritize safe flight.
80.00	I'll be honest and say I'm too early in my flight training to say if this instructor should win an award. But so far, this flight instructor has been challenging in a good way which is what I expect.
88.00	As a CFI and CFI-I in Air Ventures Flying School, Skylar Wolfe is well deserving of this award. I've had the privilege of training with Skylar Wolfe for the past year as I train for the Private Pilot certification. Skylar has passion for aviation and it's always enthusiastic to teach and train her students. She is very knowledgeable in all areas of Private Pilot training and has the ability to make difficult subjects easy to understand. Skylar's teaching styles encourages me to ask questions, build my confidence and improve my flying skills with every training session. She has always motivated me to push my limits during every training and always believed in my potential. I truly believe Skylar Wolfe should be considered to win this award as she continues to provide excellent training, always ensuring safety comes first, encouraging us students to stay motivated throughout our training.
90.00	When I first started flight training I wasn't grasping the material. When Skylar came along I finally had a mentor, another girl to look up to that's done this before. She was able to be not just an instructor but a mentor and a friend, which I think is really important in the flight training process. With her help and guidance I was finally flying through my training and grasping the material. These are just a few of the many reasons Skylar Wolfe should win the flight training experience award. Her skills exceed her years and she works hard to make sure every student has the resources and teaching that is most effective for them!
90.00	This instructor deserves the Flight Training Experience Award because they consistently go above and beyond to create a safe, supportive, and highly effective learning environment for their students. Their passion for aviation is matched only by their dedication to developing confident, competent, and safety-minded pilots. They tailor their teaching style to each student's learning needs, using creative methods to explain complex concepts and always prioritizing safety and professionalism. Whether working with new students or advanced trainees, they maintain a calm, encouraging demeanor that helps students feel at ease—even in challenging flight conditions.
88.00	Skylar Wolfe has consistently demonstrated the qualities that embody an outstanding flight instructor. Over the past year and a half, she has proven herself deeply dedicated to her students' success, tailoring her instruction to meet the needs of diverse learners. Her students benefit from her ability to balance professionalism and encouragement, which results in excellent aeronautical decision-making skills, strong fundamentals, and high checkride pass rates. Skylar's emphasis on safety, her adaptability in teaching style, and her ability to create a positive, motivating environment exemplify the spirit of what the Flight Training Experience Awards are designed to celebrate. She goes beyond simply teaching maneuvers; she inspires her students to become safe, confident, and capable aviators. Her reliability, teamwork, and enthusiasm also elevate the entire training program, strengthening the sense of community that is so critical in aviation. For these reasons, Skylar stands out as an instructor whose impact reaches far beyond the cockpit—making her an ideal candidate for this recognition.
81.00	Skylar should win the award because she's very methodical in her explanations of procedures and does not hesitate to clarify any questions and or demonstrate any procedures. She's also very open to allowing me to try things out differently as long as we're staying safe. Skylar has a postive attitudee and is a promoter and enforcer of safety.
90.00	Skylar is always patient and approachable with her students, as well as the staff. She has the ability to adapt her teaching style to meet the needs of each of her students, and ensures that her students understand the material. As a woman in aviation, she is also a strong role model to aspiring pilots, especially young women, and shows that they belong in this industry. As a colleague, Skylar is always willing to lend a hand or share her insights when appropriate. She positively contributes to the team environment and is respected by her students and colleagues.
82.00	Skylar is an excellent flight instructor. She clearly has a passion for what she does, and thoroughly enjoys teaching the next generation of pilots. She does an incredible job with relating to students, and turns complex situations into easy-to-manage tasks; by connecting them to every-day situations. I find myself repeating "Skylar-isms", before I fly...For instance, "If you don't say it, you won't do it" Every flight I have with Skylar, I come away learning something new and stuffing it away in my memory. Air Ventures is lucky to have Skylar.

90.00	Skylar is an exceptional flight instructor who consistently goes above and beyond for her students. She is always approachable, patient, and ready to help, creating a supportive learning environment. Her instruction is thorough and detail-oriented, ensuring her students fully understand what is expected of them both in the air and on the ground. Skylar's dedication to her students' success truly sets her apart.
87.00	Skylar has been my secondary instructor. She has always been ready and prepared to continue my training when necessary. Her style compliments my primary instructor and she has given me a second perspective to grasp some concepts I'd had issues with.
90.00	I've flown with this instructor when my primary instructor is away. I request to work with her in particular because I'm extremely comfortable with her teaching style. She has a friendly personality, amazingly supportive, and confidence in her skills that are unparalleled. She strives to teach her students to react in all types of situations and build their confidence. She takes time to explain lessons in detail to give a better overall understanding. Every time I fly with her, I learn something new to progress my flying abilities. She is constantly encouraging me to push my limits so I'll be better equipped with the skills to be a successful pilot.
83.00	Skylar is an amazing flight instructor. She has been my flight instructor since this past summer, and she was the pilot to take me up on my 1st pre flight Christmas gift experience from my parents. That was when I knew she would be the perfect person to train me. She is knowledgeable, kind, respectful and asks me questions during every course to make sure I understand the training material. I feel comfortable with her and im excited to further my education in the aviation field because of the passion she exudes while teaching the material to me.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 86

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 23%

Regional Average: 86
Your regional percentile ranking: 19%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 19%

Regional Average: 87
Your regional percentile ranking: 14%

5. SubScore Summary for at KSFZ

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	98	98
Customer Focus	99	97
Community	92	92
Information Sharing	95	94

NetPromoter Score	88	95
Overall Total	94	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 98

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 13%

Regional Average: 98
Your regional percentile ranking: 11%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 9%

Regional Average: 99
Your regional percentile ranking: 7%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	15	88.24%
Somewhat Agree	2	11.76%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	14	82.35%
Somewhat Agree	3	17.65%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	17	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	16	94.12%

Somewhat Agree	1	5.88%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 44%

Regional Average: 97
Your regional percentile ranking: 41%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 55%

Regional Average: 98
Your regional percentile ranking: 58%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	17	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	15	88.24%
Somewhat Agree	2	11.76%

My CFI was not invested in my success.

Response Choice	Frequency	%
Somewhat Disagree	1	5.88%
Strongly Disagree	16	94.12%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	16	94.12%

Somewhat Agree	1	5.88%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 92

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 29%

Regional Average: 92
Your regional percentile ranking: 28%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 25%

Regional Average: 94
Your regional percentile ranking: 18%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	13	76.47%
Somewhat Agree	3	17.65%
Neither agree nor disagree	1	5.88%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	5.88%
Neither agree nor disagree	3	17.65%
Somewhat Disagree	1	5.88%
Strongly Disagree	12	70.59%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	10	58.82%

Somewhat Agree	6	35.29%
Neither agree nor disagree	1	5.88%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	15	88.24%
Somewhat Agree	2	11.76%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 95

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 37%

Regional Average: 94
Your regional percentile ranking: 35%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 41%

Regional Average: 95
Your regional percentile ranking: 45%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	16	94.12%
Somewhat Agree	1	5.88%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	4	23.53%
Somewhat Disagree	1	5.88%

Strongly Disagree	12	70.59%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Neither agree nor disagree	1	5.88%
Somewhat Disagree	2	11.76%
Strongly Disagree	14	82.35%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	14	82.35%
Somewhat Agree	3	17.65%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	12	70.59%
9	3	17.65%
8	2	11.76%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	15	88.24%
Passive	2	11.76%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 88

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 9%

Regional Average: 96
Your regional percentile ranking: 8%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 7%

Regional Average: 98
Your regional percentile ranking: 7%