Report for Nick Schuttish at KAPC

Region: Pacific

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 15 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Nick is a passionate CFI, who made sure every part of training was enjoyable. He created an amazing environment where I felt comfortable asking questions and was able to adapt to how I learned. Everyday we would fly I would learn something new, and he would always make sure that the standard he was teaching was above and beyond. I think Nick is an amazing candidate for this award!
83.00	Nick should win because he is clear and creative in helping me learn the way I learn best. He kept it light and fun most of the time but was really clear about the critical concepts that I needed to master and commit to long-term memory. I was at a different Flight school before coming to Mike Smith Aviation. Coming to this school and learning from Nick really accelerated my success and enthusiasm for flying.
90.00	Nick Shuddish is the most diligent flight instructor that I know. When it came to teaching me he was just as or more invested in my success than I was. Nick has prepared me to be successful in flying and has pushed me to work hard. When I didn’t understand something he researched better ways to teach me. He gave my flight training 200%. He made sure that I had every opportunity to succeed. Nick put in extra time to teach me, I do not know a man more deserving of this award. I fully recommend Nick Shuddish.

88.00	Let’s see what can I say about Nick…. What a guy… Nick was born to fly, like American eagles. Everytime he gets in a Plane the guitar solo from free bird plays in the background. But in all seriousness Nick was amazing instructor. Very professional and very fun to fly with. I originally started at a different school and didn’t think getting my license was possible. But Nick helped me get on the right track, built my confidence up and helped me get my wings. 10/10
90.00	Nick is not just a very talented flight instructor but also a very persevering leader showing his skills to others to be the best they can be. He has helped me through my personal flight training when I had lost hope of flying, but he believed in me. From the beginning, he had helped me build a confidence never before. Together, we built a friend relationship from being honest, trusting, understanding, respectful, from inside in the cockpit and to the real world. I had never before had a good friendship with my flight instructor and this did not only help me in my flight training but all around as a person being the best I can be today which is why I truly believe he should win this reward!
90.00	Nick should win this award because he is super knowledgeable and cares about his students. He helped me get my private pilots license in a matter of months. I am now close to becoming a licensed commercial pilot and honestly he is a huge reason I can say that. He is always available and challenging his students. Great instructor.
86.00	My journey as a student pilot has an interesting story, as most do. I'm older and I got my PPL for me, not as a stepping stone to an aviation career. We moved during my training away from my "home" airport and also one of our kids get sick. I had to take 6 months off to take care of family and when I resumed my training, I bounced around a bit but ended up with Mike Smith Aviation. I was already done with my training and ready for my checkride prior to my 6 months off, so I did not spend much time with Nick, but his training was detailed and he was able to really help me shake the rust off and get ready for my PPL checkride in short order. As with most of the students at Mike Smith, I passed with flying colors and Nick was instrumental in that. I would recommend Nick as an instructor for a brand new student or an older one like myself. He was always prepared, patient, and was able to quickly determine exactly what I needed to get ready for my checkride. Not only would I use Nick again, but I'd just go fly with him!
90.00	I believe Nick should win because I believe he is a great instructor and is very good at what he does. He took me up when I was finishing my PPL and he was able to drill information into my head where my other instructor couldn’t. I’ve even recommended him to my boss when his son was interested in flying.
86.00	Nick Schuttish has been my flight instructor as I earn my private pilot certification. After only starting at the beginning of August, we are now in the final stages for check ride prep. Nick has been encouraging, direct, and well-prepared for every lesson. I’ve been very grateful to begin my flying career with Nick.
90.00	Nick Schuttish is a great flight instructor. I won't say that he doesn't have flaws, but he does learn from each experience, and he uses this to help teach each student entrusted to him. He always is asking if there is something he can do better or needs to improve upon. The way he adapts to each learning style is impressive. He has patients for students that aren't getting the concept and multiple ways to look at the concept being learned. He has been super accommodating to my training schedule. As an added bonus he is conscious of the amount of money being spent and helping you use your time to the fullest. His love of flight is what pushes him forward not the need for hours. Nick deserves the Flight training experience award!
90.00	Nick is an extremely profession instructor. His passion for aviation is displayed through his teaching. Nick works with is customers to keep them inspired to meet their goals. In his free time Nick studies to ensure that he is always learning and growing as a pilot and an instructor. I would and have recommended Nick to anyone looking to learn how to fly or to advance their skills.
90.00	Nick is a very patient and knowledgeable instructor, and took his time to make sure items taught were leaf and applied them in real world scenarios.
88.00	Nick is one of the best instructors I’ve had the opportunity to work with. As a woman navigating a male-dominated industry, I’ve struggled with confidence throughout my flight training. Moving on to CFI, my imposter syndrome really started to settle in. I was feeling wayward, somehow drifting farther away from my goal with each lesson. That changed when I started working with Nick. Nick’s calm and encouraging demeanor creates an ideal learning environment where students feel not only challenged, but supported. His deep technical knowledge is only surpassed by his patience. He takes the time to understand each learner’s needs, adapting his teaching style to ensure both competence and confidence with every lesson. He has had a significant impact on not only my training, but my ability to reconnect with the joy of aviation. Flying is fun, and sharing that passion with others is incredibly rewarding. Thanks to Nick I get to have both.

90.00	Nick is a fantastic instructor and is clearly very invested in his students' journey. From my interactions with Nick as a student and with his other students, what stood out is that he tailors his approach to each student based on their learning style, experience, and comfortability. Beyond his devotion to his students, he is dedicated to providing the best instruction in both practical aviation skills and equally the theory behind them. I looked forward to flying with Nick every single lesson and he pushed me to be the best I could be. I recommend him highly for this award.
90.00	He really takes the time to understand what his students need.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 89

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 84%

Regional Average: 87
Your regional percentile ranking: 73%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 93%

Regional Average: 87
Your regional percentile ranking: 79%

5. SubScore Summary for at KAPC

Region: Pacific

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	100	98
Customer Focus	100	97
Community	95	92
Information Sharing	99	94
NetPromoter Score	100	95
Overall Total	99	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 83%

Regional Average: 99
Your regional percentile ranking: 85%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 90%

Regional Average: 99
Your regional percentile ranking: 86%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	15	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	15	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 100

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 83%

Regional Average: 98
Your regional percentile ranking: 77%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 89%

Regional Average: 99
Your regional percentile ranking: 79%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	15	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	15	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	15	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	15	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 95

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 59%

Regional Average: 94
Your regional percentile ranking: 69%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 62%

Regional Average: 93
Your regional percentile ranking: 71%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	15	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	2	13.33%
Neither agree nor disagree	2	13.33%
Strongly Disagree	11	73.33%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	13	86.67%
Somewhat Agree	2	13.33%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	14	93.33%
Somewhat Agree	1	6.67%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 99

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 82%

Regional Average: 95
Your regional percentile ranking: 73%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 92%

Regional Average: 95
Your regional percentile ranking: 79%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	15	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Strongly Disagree	15	100%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Neither agree nor disagree	1	6.67%
Strongly Disagree	14	93.33%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	14	93.33%
Neither agree nor disagree	1	6.67%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	15	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	15	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 99
Your regional percentile ranking: 58%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 62%

Regional Average: 98
Your regional percentile ranking: 64%