



Report for Krish Krithivasan at KJYO

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 8 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
84.00	Very good and responsive

90.00 Nomination for Krish Krithivasan, CFI, CFII, AGI, IGI AOPA Flight Instructor of the Year Award It is with great enthusiasm and deep appreciation that I nominate Krish Krithivasan, CFI, CFII, AGI, IGI, and Commercial Pilot – IR, for the AOPA Flight Instructor of the Year Award. I have had the privilege of knowing and learning from Krish for over a decade, and I can state without hesitation that he exemplifies the highest standards of aviation instruction, mentorship, and community engagement. A Decade of Dedication and Integrity Over the past 10+ years, I've witnessed Krish's unwavering commitment to aviation education and his passion for developing safe, knowledgeable, and confident pilots. His instructional style blends deep technical expertise with a rare emotional intelligence—tailoring each lesson, briefing, and debriefing to the unique needs and learning styles of his students. Recently, Krish completed my biennial flight review, and it was nothing short of exceptional. He took the time—well beyond what is typical—to ensure every aspect of the flight review was both a learning opportunity and a collaborative experience. From the meticulous pre-flight briefing to the comprehensive post-flight debrief, Krish demonstrated what it truly means to be an educator, not just an instructor. Instructional Excellence and Personalization What sets Krish apart is not just his depth of knowledge across multiple disciplines—private, instrument, commercial, and ground—but his ability to connect. He doesn't merely teach procedures; he imparts understanding. He has a gift for translating complex aeronautical concepts into digestible, relatable terms, all while maintaining the professionalism and precision that safety demands. He is consistently patient, accommodating, and prepared. No question is too small; no challenge is ever dismissed. He meets each student where they are, adjusts his instructional strategies accordingly, and ensures they walk away not just more proficient, but more confident in their capabilities. A Champion for the Aviation Community Krish's impact extends well beyond the cockpit. He is a visible, active, and passionate member of the broader aviation community. Whether volunteering at aviation events, mentoring aspiring pilots, or simply being a go-to resource at the airport, Krish embodies the spirit of mentorship and service that AOPA champions. His passion for aviation is infectious. You'll often find him on the ramp with a group of students and fellow pilots, fostering conversations about safety, technology, industry developments, or just sharing the sheer joy of flight. He's not just teaching people how to fly—he's building a culture of excellence, safety, and community engagement. A Role Model and Deserving Honoree Krish represents everything we hope for in a flight instructor: skill, humility, dedication, and heart. He is a consummate professional who raises the bar for aviation instruction and inspires everyone around him—whether in the air or on the ground. I can think of no one more deserving of the AOPA Flight Instructor of the Year Award than Krish Krithivasan. His contributions to the aviation community are both deep and lasting, and his impact on his students is transformative. He has certainly transformed mine. With the utmost respect and confidence, I submit this nomination on behalf of an instructor who is not only excellent, but exceptional. Sincerely, Gabe Muller Smokehouse Pilots

90.00 Krish is an outstanding instructor. He is extremely knowledgeable and thorough and had my best interests in mind throughout the entire training process. Krish made sure I was 100% prepared for every step and was keen to know that I completely understood the concept instead of just checking a box. It was very apparent that Krish truly cared for my well being and preparedness not just for my check ride but also for every day after the check ride. Krish continues to be a resource even after the formal instruction is complete.

90.00 I feel incredibly fortunate to have started my flight training with Krish. When I first reached out to inquire about flight schools, he called me within minutes of my email and took the time to walk me through the process in great detail. I had my very first flight lesson with him, and his insights have been tremendously helpful in introducing me to the general aviation community. Krish's feedback during lessons is always specific, constructive, and geared toward helping students become safe, confident, and responsible pilots. He emphasizes the fundamentals of being a safe pilot and the fact that flying should be fun. I also deeply appreciated that when his own schedule became full, he went out of his way to connect me with another excellent instructor so my progress wouldn't stall. Krish is an exceptionally kind, patient, and deeply knowledgeable instructor who shares his passion for aviation generously, and I can honestly say I might not have pursued my PPL if I hadn't had the good fortune of meeting him.

88.00 Krish is a very competent instructor who constantly learns and imparts knowledge. I've had countless debates, brainstorming, learning sessions with Krish. I often come up with some convoluted flight scenario - he helps me break it down and gets me to solve it, following the FAR/AIM and regs. He's introduced several resources to me and other fellow students and pilots - a game changing tool called Flysto. I'm thrilled to recommend Krish for the AOPA flight training experience award.

84.00

Krish exemplifies what excellent flight training should be - knowledgeable, patient, safety-focused, and genuinely invested in each student's success. He is a precise flyer himself and goes beyond simply teaching maneuvers or procedures, cultivating sound decision-making, professionalism, and confidence in the cockpit. Krish's lessons are always well-prepared, structured, and aligned with both FAA standards and real-world flying conditions. His after-training reviews are legendary and I use these notes for reference weeks after the session! I know the training he has received from great instructors whose methods and techniques Krish now embodies and to good effect. More importantly, he adapts his teaching style to match each student's learning pace and personality, ensuring that the student progresses safely but efficiently through the training. Beyond technical skill, Krish consistently models the professionalism, integrity, and enthusiasm that define great aviators. He creates an environment where the student feels supported, challenged, and inspired to achieve excellence. For these reasons, I believe Krish represents the very best of general aviation education and is truly deserving of recognition through the Flight Training Experience Award.

90.00

Krish Krithivasan was always enamored with aviation while he was growing up in India. He took his 1st flight in a Cirrus SR20 in August of 2018 and this ignited his passion for flight. Ever since then he has been flying at every opportunity. He earned his Private certificate in January, 2019, Instrument in December, 2020, Commercial in June, 2022, CFI in August.2024, and CFII in August, 2024. Along the way he earned his Advanced Ground Instructor and Instrument Ground Instructor ratings. I have had the pleasure of working with him on all of these ratings, and was very excited that he accepted a CFI position with Nova Pilots. Krish is a highly qualified and refreshing new edition to the Nova Pilots CFI team. He is a software engineer, coder, and App developer by trade, but his 1st love, passion, and favorite activity if flying, instructing, and mentoring new pilots. He has greatly improved our flight training process and customer satisfaction by creating several written procedural documents for our CFI team and clients. For example, he developed a comprehensive new student on-boarding guide, which provides a listing of everything a new student needs to get started. He also created a very useful list of all the radio calls a new student would need from takeoff to landing in the SFRA. He recently created a ten page Instrument checkride guide of "What to expect, and how to fly it" for CFI's and Instrument students. Krish is also setting a new standard for the most thorough Pre-flight and post-flight briefings with his students, as well as sending a detailed written debrief after most flights. Krish is also active on the COPA and Smokehouse Pilots websites providing his professional insight and assistance to many of the discussions. In summary, Krish brings a new level of enthusiasm, and customer satisfaction to Nova Pilots and we feel very fortunate to have him on our CFI team.

90.00

He goes beyond the class and flight time to answer questions, be available, and to reply to training emails and cell calls. I regularly get comprehensive post-flight emails narrating our training for the day, the positives, issues, additional learning resources, and tips for improvement.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86

Your national percentile ranking: 73%

Regional Average: 86

Your regional percentile ranking: 71%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87

Your national percentile ranking: 80%

Regional Average: 87

Your regional percentile ranking: 82%

5. SubScore Summary for at KJYO

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	98
Customer Focus	99	97
Community	96	92
Information Sharing	97	94
NetPromoter Score	100	95
Overall Total	98	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98

Your national percentile ranking: 24%

Regional Average: 98

Your regional percentile ranking: 24%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99

Your national percentile ranking: 21%

Regional Average: 99

Your regional percentile ranking: 21%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	7	87.5%
Neither agree nor disagree	1	12.5%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	8	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	8	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97

Your national percentile ranking: 56%

Regional Average: 97

Your regional percentile ranking: 51%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 65%

Regional Average: 98

Your regional percentile ranking: 66%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	8	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	8	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
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Strongly Agree	7	87.5%
Somewhat Agree	1	12.5%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 96

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 74%

Regional Average: 92

Your regional percentile ranking: 71%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94

Your national percentile ranking: 81%

Regional Average: 94

Your regional percentile ranking: 79%

8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	8	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	12.5%
Neither agree nor disagree	1	12.5%
Strongly Disagree	6	75%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	8	100%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 97

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94

Your national percentile ranking: 64%

Regional Average: 94

Your regional percentile ranking: 59%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95

Your national percentile ranking: 72%

Regional Average: 95

Your regional percentile ranking: 75%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	8	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Somewhat Agree	1	12.5%
Strongly Disagree	7	87.5%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Somewhat Disagree	2	25%
Strongly Disagree	6	75%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	8	100%

10. Net Promoter Score

10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	8	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	8	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95

Your national percentile ranking: 60%

Regional Average: 96

Your regional percentile ranking: 56%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 98

Your regional percentile ranking: 58%