Report for Kevin Stamps at KSFZ

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 8 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
89.00	Kevin is a very great instructor and person I can rely on. He is very good at keeping schedule, making subjects much easier to learn, and is extremely flexible with his schedule. I have no issues with him and I feel he deserves the award for his hard work and effort he puts into every class.
90.00	I believe Kevin Stamps show win a Flight Training Experience award because of the quality of his education, the interest in his customers success, and his dedication to make his customers feel part of the aviation community. As a student, I feel Kevin's training is thorough. He breaks down the requirements to be a pilot and skillfully make each lesson resonate with the student. He emphasizes the focus on safe flying. He often goes over what conditions it may be legal to fly but not safe to fly and explains why each situation is dangerous. He often encourages his students to attend events hosted by his employment center and engages them with other pilots.

81.00	Kevin deserves this Flight Training Experience Award because of his professionalism, dedication to his craft, and unwavering commitment to excellence. From our very first lesson—on a cold day when he still made sure I had a safe, valuable, and enjoyable flight—Kevin has shown nothing but patience, encouragement, and kindness. Kevin consistently promotes safety as his top priority. He emphasizes the importance of always maintaining awareness in the pattern, reminding me that not every pilot makes proper radio calls and that vigilance is essential. His instruction blends practical advice with real-world awareness, making me a more confident and capable pilot. Beyond his technical skill, Kevin demonstrates genuine care for his students. Whether it's recommending quality gear, like the right sunglasses, or sharing insights from his own flying experience, he goes above and beyond to ensure I succeed. Kevin's professionalism, safety-first mindset, and personal dedication make him an outstanding instructor and a worthy recipient of this award.
90.00	Learning to fly with Kevin Stamps has been an incredible experience. He is patient, professional, and passionate about aviation, making every lesson clear and enjoyable. Kevin truly cares about his students' progress and safety. I highly recommend him to anyone looking for an outstanding flight instructor.
87.00	I am older student with an unusual mix of aviation knowledge. Under Kevin's instruction I have had several ah-ha moments in only 12 flight hours.
89.00	I think this instructor should win a Flight Training Experience Award because of a few reasons. First, this instructor is able to make a comfortable environment for students to make mistakes in. With each lesson being challenging it's given that a student will make mistakes. But when a mistake is made they are not overly corrected or managed. They instead are informed that what they did here was incorrect, why it was incorrect, and how to fix it. Helping the student understand what went wrong and how to correctly accomplish the task at hand makes for a very good learning environment. The second reason for this instructor to win a Flight Training Experience Award is their skill and knowledge. Whenever a student has a question about a maneuver or procedure they are quick to answer and provide knowledgeable information. Even info that wasn't in the lesson plan which makes for smarter student pilots. They are also very good at demonstrating maneuvers and make it easy to learn each one with repetition in the airplane. The third and final reason is that they hold the student accountable. They don't let the student get complacent and makes sure the student is ready for each lesson. During each lesson pushing the student to do well and accomplish the task at hand. This is important because each lesson becomes more valuable when the student is constantly pushed to be better.
87.00	I believe Kevin deserves this award for multiple reasons. He strongly pushes for his students to be safe pilots, gives students the chance to learn and make choices when the time is appropriate, and is available anytime or day when advice is needed. As a student pilot I feel very fortunate to have got Kevin as an instructor. When you show up ready to learn he comes right back with the same energy, and as a student pilot that encourages me show up, and keep improving my flying skills!
90.00	Kevin is an outstanding instructor who makes the difficult flight training process and education simple and easy to understand. He also exhibits a calm and patient approach to instruction, both in ground training and during flight lessons. His instruction also helps to build confidence in both knowledge and the skills required to be a safe and competent aviator. I recommend Kevin for anyone looking to earn their private pilot certificate and beyond.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 61%

Regional Average: 86
Your regional percentile ranking: 60%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 65%

Regional Average: 87

Your regional percentile ranking: 66%

5. SubScore Summary for at KSFZ

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	100	98
Customer Focus	100	97
Community	95	92
Information Sharing	95	94
NetPromoter Score	100	95
Overall Total	98	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 83%

Regional Average: 98
Your regional percentile ranking: 79%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 90%

Regional Average: 99
Your regional percentile ranking: 88%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	8	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	8	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 100

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 83%

Regional Average: 97
Your regional percentile ranking: 80%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 89%

Regional Average: 98
Your regional percentile ranking: 89%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	8	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	8	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	8	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 95

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 59%

Regional Average: 92
Your regional percentile ranking: 56%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 62%

Regional Average: 94
Your regional percentile ranking: 61%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	8	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Neither agree nor disagree	1	12.5%
Strongly Disagree	7	87.5%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	5	62.5%
Somewhat Agree	2	25%
Neither agree nor disagree	1	12.5%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	7	87.5%
Neither agree nor disagree	1	12.5%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 95

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 37%

Regional Average: 94
Your regional percentile ranking: 35%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 41%

Regional Average: 95
Your regional percentile ranking: 45%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	7	87.5%
Somewhat Agree	1	12.5%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	2	25%
Somewhat Disagree	1	12.5%
Strongly Disagree	5	62.5%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Strongly Disagree	8	100%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	7	87.5%
Neither agree nor disagree	1	12.5%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	7	87.5%
9	1	12.5%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	8	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 96
Your regional percentile ranking: 56%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 62%

Regional Average: 98

Your regional percentile ranking: 58%