Report for Jiri Brejnik at KDWH

Region: Central Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 9 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Jiri is dedicated to his student’s success and safety! Knowledgeable as well as caring. He helped me regain proficiency on steam gauge instruments, night proficiency, and landing proficiency in preparation to start my first job as a flight instructor.
84.00	Jiri should win this award because he's a phenomenal instructor. He's extremely patient and forgiving, but he also holds me accountable for my mistakes and holes in my knowledge. He's found the perfect balance between praise and discipline, a vital skill for instructors. On top of that, his teaching style is very interactive and he always has an acronym on hand to help me memorize the material. Overall, he is a very well rounded instructor and deserves to win this award.
88.00	Jiri is an outstanding instructor and an integral part of the United Flight Systems community. I flew with Jiri many times throughout my training at UFS and all of them were nothing but positive experiences. Jiri is a very professional, knowledgeable, and personable instructor and I thoroughly enjoyed flying with him each and every time. He provided expert guidance and instruction in every area I needed help with
86.00	Jiri is a great teacher who explains techniques clearly and has great tips for both studying ground school and for excelling in maneuvers/safe flying.

88.00	Very thoughtful on the ways stuff should be done. Also truly cares about his students rather than just building his own hours.
89.00	Jiri deserves a Flight Training Experience Award because he's great at pointing out my mistakes without ever being demeaning or discouraging. He's able to identify exactly what I'm doing wrong, and explain how to fix it in a way that actually makes sense. His feedback is clear, helpful, and never feels harsh — it just makes me a better pilot every time I fly with him.
74.00	Jiri is passionate about flying and he makes safety the first priority. He tries to understand his students strengths and weaknesses and tailors his lessons in order to improve students performance. He is strong in theory of aviation and in cockpit.
81.00	Jiri is a great and patient instructor, shares insight and information on many topics that apply to aviation
90.00	Jiri should win the Flight Training Experience Award. He puts his heart and soul into his students' training. Jiri's focus is on safety and competency for his students. Their success is important to Jiri.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 86

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 14%

Regional Average: 87
Your regional percentile ranking: 20%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 11%

Regional Average: 87
Your regional percentile ranking: 18%

5. SubScore Summary for at KDWH

Region: Central Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	98
Customer Focus	98	97
Community	91	92
Information Sharing	92	94
NetPromoter Score	89	95
Overall Total	94	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 29%

Regional Average: 99
Your regional percentile ranking: 42%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 28%

Regional Average: 99
Your regional percentile ranking: 48%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Somewhat Agree	1	11.11%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	9	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	9	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Somewhat Agree	1	11.11%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 98

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 28%

Regional Average: 99
Your regional percentile ranking: 29%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 30%

Regional Average: 99
Your regional percentile ranking: 30%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Somewhat Agree	1	11.11%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	7	77.78%
Somewhat Agree	2	22.22%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	9	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Somewhat Agree	1	11.11%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 91

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 19%

Regional Average: 93
Your regional percentile ranking: 26%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 14%

Regional Average: 93
Your regional percentile ranking: 26%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Neither agree nor disagree	1	11.11%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Disagree	9	100%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	3	33.33%
Somewhat Agree	3	33.33%
Neither agree nor disagree	2	22.22%
Somewhat Disagree	1	11.11%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	6	66.67%
Somewhat Agree	2	22.22%
Neither agree nor disagree	1	11.11%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 92

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 15%

Regional Average: 95
Your regional percentile ranking: 17%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 13%

Regional Average: 95
Your regional percentile ranking: 18%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	7	77.78%
Somewhat Agree	2	22.22%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Strongly Agree	1	11.11%
Somewhat Agree	1	11.11%
Neither agree nor disagree	2	22.22%
Somewhat Disagree	1	11.11%
Strongly Disagree	4	44.44%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Somewhat Disagree	1	11.11%

Strongly Disagree	8	88.89%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	9	100%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	7	77.78%
9	1	11.11%
8	1	11.11%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	8	88.89%
Passive	1	11.11%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 89

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 10%

Regional Average: 98
Your regional percentile ranking: 6%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 9%

Regional Average: 97

Your regional percentile ranking: 8%