Report for Connor Caskey at 52F

Region: Central Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

## 1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 18 evaluations.

## 2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

## 3. Individual Overall Scores & Responses

| Total Score | Student Review |
|---|---|
| 86.00 | I have been fortunate enough to receive flight & ground training from Connor Caskey throughout my time as a student. Whether speaking in the context of initial training, or more advanced training such as CFI-I, I believe Connor to be a very personable, skilled, and intelligent instructor. He is the epitome of humility and safety. I couldnt recommend him enough for a student at any phase of their pilot training! |
| 86.00 | Connor is a true professional that really knows how to engage with students overcoming various setbacks in their journey to become better pilots. |
| 90.00 | Connor is an experienced instructor, who is eager to help others in their aviation careers. He is flexible, understanding, and patient, all qualities of a professional flight instructor. I would recommend Connor to anyone, as I know Connor has the drive and ambition to see his students achieve their best! |
| 85.00 | Connor is a very knowledgeable and passionate instructor. He’s a hard worker and puts his all into the flight school. He makes sure that his students understand the concepts in the curriculum and ensures the they are prepared for their next steps in their aviation journey! |

| | |
|---|---|
| 90.00 | Connor has been nothing short of an exceptional instructor both in the plane and on the ground. Having received instruction from him throughout all of my ratings so far (Private, Instrument and Commercial), I am more than confident in his abilities to effectively teach students at all levels. Not only in my own training, but I have also observed him with other students and am impressed with his dedication to helping each one become a better pilot. |
| 87.00 | Connor is an incredibly gifted flight instructor that 100% deserves to be recognized. He has an innate ability to communicate effectively while both in the plane and on the ground. What I love most about Connor is how during the flight he will write down topics on a physical sheet of paper, then after the debrief I can keep the notes as a reminder for what to work on at home. So often as a student I have instructors bring up items briefly in the air, but by the time we get to the ground we forgot what it was we wanted to talk about. Another thing I love about Connor is how he tailors his teaching to me specifically. I always need to know the why when we do something, and Connor is able to tell me the why before I even ask. It makes learning so much easier with him as an instructor. I would whole-heartedly recommend Connor for an AOPA award. |
| 86.00 | Connor has been my primary CFI for my instrument rating and I have found him to be extremely patient and knowledgeable. He not only has a great grasp on the subjects he teaches, but is good at communicating concepts in an understandable way. |
| 86.00 | I can’t recommend Connor Caskey enough! From day one, he made me feel confident, supported, and genuinely excited about flying. His expertise, patience, and clear explanations turned what seemed like a daunting challenge into an incredible and rewarding experience. Every lesson was engaging, thorough, and tailored perfectly to my learning style. Thanks to Connor, I not only gained the skills to fly safely and competently but also a deep passion for aviation that will stay with me forever. If you’re looking for a flight instructor who’s knowledgeable, encouraging, and truly invested in your success, look no further — Connor Caskey is the absolute best! |
| 85.00 | Connor Caskey should win a Flight Training Experience Award because of his professionalism in training, excellence in instructing and commitment to safety (both on the ground and in flight). I personally have gotten to fly with Connor and could tell from the start he wanted to help and teach me in every way. |
| 87.00 | Connor is a very knowledgeable, professional and friendly instructor. He maintains the highest standards and has helped me and countless other students achieve their goals during flight training. |
| 88.00 | Connor is a great instructor. Have received instructions from him on multiple occasions. Always provides great instructions/tips and tricks to make me a better and safer pilot. Would highly recommend Connor for this award. |
| 88.00 | Conner is very passionate and knowledgeable with Flying. He did a great job adapting his training plan for me as a 10yr rusty pilot. Not only did I feel good about getting back into an airplane he gave me the knowledge and support to feel confident to go solo again. Conner is a great communicator in the training session and was always available before or after training sessions. Conner is well supported by Nationwide with good training airplanes that have been upgraded with modern glass avionics. |
| 88.00 | Conner had been an exemplary instructor during my training. Conner is a consummate professional with a true passion for educating his students. One of the key things that I really appreciate about flying with Conner is his commitment to safety. One of his key teaching attributes is the latitude he gives his students to make mistakes and learn from them, without compromising our safety, or being overly controlling in the cockpit. In my mind, this is a very hard balance to strike and is to be commended. The other key thing that sets Conner apart from his peers, is in the example he sets not only for his students, but the professional example he sets amongst the other instructors. You can always tell that the other instructors at Nationwide look up to Conner and follow his lead. |
| 84.00 | I think he should win the reward because he is one of the best and most thorough instructors I have had. He makes sure that I am proficient at solving common and rare situations that can be hazardous to us or people on the ground, and how to avoid it before it gets to that point. Also, he is always available to answer my questions, even on his days off. He presents himself in a professional way both in the classroom and in the plane. I hope one day I can inspire my students the way he has inspired me. |
| 74.00 | Connor is a great instructor. He is attentive, safety focused and knowledgeable. He took the time to explain everything I needed to know and is professional in his demeanor. He takes the time to ensure you have a good flying experience and is thorough in his explanations. He is very safety focused and safety conscience and has no problem pulling the plug if something doesn’t look right. He instills that into his students. |

| | |
|---|---|
| 79.00 | I flew with Mr.Connor when I first joined Nationwide Aviation. He was very good at explaining things for me and helping me get settled into a new school. Mr.Connor is a great guy and would highly recommend him for this award. |
| 90.00 | Connor had the unique ability to be able to read a student and adjust his teaching style and level of patience to meet the students needs. Anyone can tell that he truly enjoys teaching and had a desire to see his students succeed and excel. |
| 86.00 | Connor Caskey is a role model to aviation, He was my first instructor for private training and remained a valuable mentor to me all the way through CFI. I watched him grow from brand new CFI to assistant chief pilot and his instruction approach is consistent, persistent, confidence building and efficient. |

## 4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 86

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 17%

Regional Average: 87
Your regional percentile ranking: 26%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 16%

Regional Average: 87
Your regional percentile ranking: 26%

## 5. SubScore Summary for at 52F

Region: Central Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

| | Your Score | National Avg |
|---|---|---|
| Educational Quality | 99 | 98 |
| Customer Focus | 99 | 97 |
| Community | 89 | 92 |
| Information Sharing | 93 | 94 |
| NetPromoter Score | 100 | 95 |
| Overall Total | 96 | 95 |

## 6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 23%

Regional Average: 99
Your regional percentile ranking: 32%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 20%

Regional Average: 99
Your regional percentile ranking: 34%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 16 | 88.89% |
| Somewhat Agree | 1 | 5.56% |
| Neither agree nor disagree | 1 | 5.56% |

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 17 | 94.44% |
| Somewhat Agree | 1 | 5.56% |

I felt safe flying with my CFI.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 18 | 100% |

My CFI helped me feel prepared for unexpected situations in flight.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 17 | 94.44% |
| Somewhat Agree | 1 | 5.56% |

## 7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 37%

Regional Average: 99
Your regional percentile ranking: 41%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 44%

Regional Average: 99
Your regional percentile ranking: 46%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 18 | 100% |

I feel like my CFI made efficient use of my time.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 18 | 100% |

My CFI was not invested in my success.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 1 | 5.56% |
| Somewhat Disagree | 1 | 5.56% |
| Strongly Disagree | 16 | 88.89% |

My CFI was reliable and on-time for scheduled lessons

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 18 | 100% |

## 8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 89

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 10%

Regional Average: 93
Your regional percentile ranking: 14%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 5%

Regional Average: 93
Your regional percentile ranking: 10%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 17 | 94.44% |
| Somewhat Agree | 1 | 5.56% |

My instructor expressed that people like me should not fly.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 4 | 22.22% |
| Neither agree nor disagree | 2 | 11.11% |
| Somewhat Disagree | 1 | 5.56% |
| Strongly Disagree | 11 | 61.11% |

My CFI introduced me to students, new pilots, and members of the local aviation community.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 10 | 55.56% |
| Somewhat Agree | 6 | 33.33% |
| Neither agree nor disagree | 2 | 11.11% |

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 12 | 66.67% |
| Somewhat Agree | 3 | 16.67% |

| | | |
|---|---|---|
| Neither agree nor disagree | 3 | 16.67% |

## 9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 93

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 22%

Regional Average: 95
Your regional percentile ranking: 23%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 21%

Regional Average: 95
Your regional percentile ranking: 26%

## 9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 16 | 88.89% |
| Somewhat Agree | 1 | 5.56% |
| Neither agree nor disagree | 1 | 5.56% |

My flight training with my CFI has required more time and/or money than I expected.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 1 | 5.56% |
| Neither agree nor disagree | 3 | 16.67% |
| Somewhat Disagree | 2 | 11.11% |
| Strongly Disagree | 12 | 66.67% |

Sometimes I did not know what my flight lessons would cover.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 1 | 5.56% |

| | | |
|---|---|---|
| Somewhat Disagree | 3 | 16.67% |
| Strongly Disagree | 14 | 77.78% |

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

| Response Choice | Frequency | % |
|---|---|---|
| Strongly Agree | 16 | 88.89% |
| Somewhat Agree | 2 | 11.11% |

## 10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

| Response Choice | Frequency | % |
|---|---|---|
| 10 | 18 | 100% |

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

| Response Choice | Frequency | % |
|---|---|---|
| Promoter | 18 | 100% |

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 98
Your regional percentile ranking: 64%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 97

Your regional percentile ranking: 68%