Report for CODE 1 FLIGHT TRAINING at 76F

Region: Central Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 10 unique evaluations, each at least 80% complete.

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A Flight School was considered 'eligible' for an award if they received at least 10 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary
Your percentile rank was calculated by comparing your score to scores of all other(nominated/eligible) Flight Schools
Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible Flight Schools in your region was one of many factors that informed award decisions.

You received 20 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your school win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
86.00	This school should win the award because they offer free classroom training seminars to "rusty pilots", at no cost.
89.00	Very good training.
90.00	Smoothly run business, I couldn’t imagine an easier experience. From start to finish very helpful with all the paperwork and the instructors are real professionals.
86.00	Code 1 has been an amazing place to learn, I feel safe with the instructors, and they really care about their students. They work hard to not only teach flight students, but also connect them in different ways with the surrounding aviation community, and that is rare for a flight school. They are an incredible school!

88.00	It has been approximately one year since I passed my private pilot checkride, and I am proud to say that my training journey began—and continues—with the team at Code1 Flight Training. After earning my private certificate, I transitioned directly into instrument training with Code1 and began building hours toward my commercial goals. Unfortunately, life's obligations pulled me away from a steady training schedule for much of 2025. Despite that, the instructors at Code1—Norm, Molly, Larry, and Bart—never let me drift too far from aviation. They have consistently stayed in touch, shared valuable insights, and encouraged me to continue learning at my own pace. Their dedication extends well beyond the classroom or the cockpit. Even when I'm not an active student, they take the time to answer my questions, provide mentorship, and share "nuggets" of knowledge that make me a safer, more confident pilot. It's clear they are driven by a genuine passion for aviation and a commitment to creating safe, capable aviators—not just producing checkride passes. As a current aircraft owner, I've chosen to focus this season on flying and building experience before returning to complete my Instrument and Commercial training later this fall. But through every phase of my aviation journey, Code1's culture of professionalism, safety, and genuine care for their students has remained constant. I wholeheartedly recommend Code1 Flight Training for the AOPA Flight Training Experience Award. They exemplify what flight instruction should be—knowledgeable, patient, supportive, and deeply invested in the long-term success and safety of every pilot who walks through their doors. —Scott Ward Private Pilot / Aircraft Owner
90.00	The staff at Code 1 are top notch and they genuinely care about their students and the pilots who work with them. They got me back in the air five years ago and I keep going back to them to update my currency. I recommend Code 1 to anyone looking for a quality flight school.
89.00	This is a top notch flight school. I have been to two other flight schools during a 10 year period but Code 1 supersedes each of the others. This is due to the instructor's commitment, dedication, and determination towards each and every student that walks though the door. The time the instructors spent with each student is quality and no filler. Code One is not only a flight school but a family, friendly atmosphere that provides each student or guest with a since welcoming and belonging. I have seen Code One instructors spend their personal time with students who were struggling in an area and not ask for anything in return. They did not do it because it is their job, they did it because they care and will do whatever it takes to see the student succeed.
89.00	Code One is absolutely deserving of the award, primarily due to consistent, unwavering high standards. Very mature and experienced instructors who do not compromise. I am a Gold Seal CFI, ATP, and perpetual student of aviation. Code One is where I go for reviews and recurrency. Mr. Rathje and staff have my utmost respect because they exhibit a passion for teaching and mentoring all aviators. His high quality of work is the same whether student pilot or senior pilot, and his work with rusty pilots is exemplary. I will always utilize the services of and recommend Code One. curtis Jennings
90.00	School cares about the success of the students and provides the support to make sure they succeed. The one on one instruction allows the students to move as fast as they want.
90.00	I have worked at Code 1 Flight Training in the past and still work in an advisory role. I have been part of and witnesses their consistent outstanding quality in all aspects of flight training. I won the instructor of the year for this region while instructing with them in 2021-22. They are outstanding in all areas with customer service, maintenance, scheduling, safety, communication, and flight instruction itself. Quality all around.
87.00	Code 1 has helped me achieve a goal that had been 20 years in the making: becoming a professional pilot. Finally becoming a flight instructor was achieved through the dedication of Code 1's spectacular instructors. Now that I have become a fellow Code 1 instructor, I understand the need to maintain such excellence in standards of training. I have never thought of instructors or a flight school as highly as I have of Code 1.
90.00	Code 1 Flight Training absolutely deserves to win a Flight Training Experience Award. The instructors are professional, supportive, and deeply committed to safety and student success. They create a friendly and motivating learning environment, adapt their teaching to each student's pace, and go above and beyond to help students reach their goals. The school maintains well-kept aircraft, clear scheduling, and a culture of integrity and excellence. Training here is efficient, enjoyable, and inspiring.
90.00	They are extremely knowledgeable, very reliable, and very student focused.
90.00	Excellent instruction. Highly vetted staff. Planes are serviced well. Well organized. I am an older pilot with lots or exposure to instructors. The instruction I received was equal to the best I instructors I have flown with

86.00	The instruction is top-notch, blending real-world experience with a clear focus on safety and good decision-making. The staff take time to explain complex topics in ways that make sense, and they're always available for questions or extra help. The aircraft are well-maintained, scheduling is smooth, and the whole environment feels organized and welcoming.
90.00	Code 1 Flight School has been in business for many years training pilots of all ages for all certifications. They have great airplanes with all of the latest avionics. In addition, they have tow simulators that are very valuable with flight training. Norm Rathje and Molly Earnhardt are excellent instructors that I have uses numbers times to help me stay proficient with Private Pilot and Instrument ratings.
89.00	I've trained in three different Flight Schools and Code 1 provided the most Experienced and Professional Training.
90.00	They are the best instructors with real world experience.
90.00	Code 1 Flight Trianing has a great program in flight training. They have various planes to work with from PPL to Instructor pilot. Norm and his instructors are very patient and talented in working with all types of students from the gotta get to the airlines quickly to a more leisurely approach that I took in getting my PPL. The facilities are great, Van Zandt regional is a great airport to learn flying. Code 1 works hard to help each and every student get what they need to be a licensed pilot.
90.00	Code 1 Flight Training should win the award because it is a perfect mix of wonderful training environment, great instructor experience, and highly effective instructor teaching skill. Norm is a fine example of a skilled and effective teacher. He is patient and efficient and constantly emphasizes safety in aviation. I have absolutely no reservations and would recommend Code 1 Flight Training to anyone. It is a privilege to be able to train with them.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 89

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 97%

Regional Average: 86
Your regional percentile ranking: 97%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 86
Your national percentile ranking: 98%

Regional Average: 86
Your regional percentile ranking: 97%

5. SubScore Summary for CODE 1 FLIGHT TRAINING at 76F

Region: Central Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	97
Customer Focus	100	96
Community	100	96
Information Sharing	96	91

NetPromoter Score	100	92
Overall Total	99	94

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 71%

Regional Average: 98
Your regional percentile ranking: 74%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 77%

Regional Average: 98
Your regional percentile ranking: 74%

6.3 Responses per Question

My school consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	18	90%
Somewhat Agree	2	10%

My school helped me find an instructor who considered my personal strengths and weaknesses when creating lesson plans.

Response Choice	Frequency	%
Strongly Agree	20	100%

My school promotes a culture of safety.

Response Choice	Frequency	%
Strongly Agree	20	100%

My instructor at my school regularly suggested what I should study before arriving at the airport for a lesson.

Response Choice	Frequency	%
Strongly Agree	18	90%
Somewhat Agree	2	10%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by

demonstrating professionalism and engagement with students

Your Score: 100

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96
Your national percentile ranking: 96%

Regional Average: 96
Your regional percentile ranking: 97%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 99%

Regional Average: 96
Your regional percentile ranking: 97%

7.3 Responses per Question

Instructors at my school were never available to answer questions outside of formal lessons.

Response Choice	Frequency	%
Strongly Disagree	20	100%

I found it easy to reschedule lessons at my school when there were issues, like maintenance or weather.

Response Choice	Frequency	%
Strongly Agree	20	100%

Staff at my school always treated me with respect.

Response Choice	Frequency	%
Strongly Agree	20	100%

Sometimes I wish I had chosen a different flight school.

Response Choice	Frequency	%
Strongly Disagree	20	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 100

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96
Your national percentile ranking: 89%

Regional Average: 95
Your regional percentile ranking: 97%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 94%

Regional Average: 95
Your regional percentile ranking: 97%

8.3 Responses per Question

After training at my school, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	19	95%
Somewhat Agree	1	5%

Sometimes I felt as if I didn't belong at my school.

Response Choice	Frequency	%
Somewhat Disagree	1	5%
Strongly Disagree	19	95%

My school provided adequate opportunities to meet students, new pilots, and members of the local aviation community

Response Choice	Frequency	%
Strongly Agree	20	100%

I received regular positive encouragement that made me want to come back for my next lesson at my school.

Response Choice	Frequency	%
Strongly Agree	20	100%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 96

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 91
Your national percentile ranking: 89%

Regional Average: 91
Your regional percentile ranking: 91%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 92
Your national percentile ranking: 92%

Regional Average: 91
Your regional percentile ranking: 91%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals at my school.

Response Choice	Frequency	%
Strongly Agree	19	95%
Somewhat Agree	1	5%

My flight training at my school has required more time and/or money than I expected.

Response Choice	Frequency	%
Strongly Agree	1	5%
Neither agree nor disagree	2	10%
Somewhat Disagree	4	20%
Strongly Disagree	13	65%

My school readily shares information about student success rates (e.g. passing FAA checkride).

Response Choice	Frequency	%
Strongly Agree	19	95%
Neither agree nor disagree	1	5%

I was shown where I could find additional resources, like study guides or practice exams, to supplement my studies in anticipation of written or practical exams.

Response Choice	Frequency	%
Strongly Agree	20	100%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	20	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	20	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 73%

Regional Average: 92
Your regional percentile ranking: 82%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 77%

Regional Average: 92
Your regional percentile ranking: 82%