Report for Anthony Henderson at KWDR

Region: Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 26 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
88.00	Mr. Henderson was one of the best CFIs i've ever had the pleasure of learning from. He is by far one of the most effective teachers, as well as extremely engaging and encouraging. I completed my com multi add on with Tony, and he helped to build my overall confidence as an aviator, as well as my knowledge more in a week than any other CFI I've learned from. I cannot say enough good things about him and his teaching, I do not know another instructor that would be more deserving of this award.
88.00	He is a very patient, communicates well, and tries his best to accommodate for his student’s wants and needs. He is an encouraging man that will always give you his all when it comes to trying to help you achieve your goal. Always outgoing and honest, trying to help new student’s feel a sense of belonging.
84.00	Tony is easily the best flight instructor that I have ever known. He is very professional yet approachable. His knowledge is unmatched. He is admired by everyone at the school. As the chief flight instructor, he has helped cultivate a strong community aspect at Dragonfly Aviation. When I was training for my flight instructor certificate, he helped me not only develop the teaching skills that I required, but he also helped me build the confidence that I needed to succeed.

90.00	Tony is by far the best instructor I have had in my aviation journey. He is very good at understanding different personalities and tailoring his training to best fit the students' learning style. He is very calm, thorough, and safe in the cockpit. He goes above and beyond to show students how the airplane will react to different situations and how they can best tailor their flight performance to the equipment. I always feel like I am getting the safest, most thorough instruction from Tony.
90.00	Tony (Anthony) is a fantastic instructor, leader, and role model that greatly deserves the FTE Award. During my time working alongside Tony, as a CFI, he was always the liaison between management and instructors and demonstrated exceptional leadership skills by pulling all of us instructors together as a team to solve solutions that management wanted. Not only is he a great leader, but also an incredible instructor. He has led many pilots to successful checkrides, including myself, teaching in a manner that anybody can understand. Tony has been doing this for a long time and it shows. He can teach anybody of any age. He is very likable and what he teaches is very well received by the learners. I had a really great relationship with Tony during my tenure at Dragonfly. We would share stories about flying, our families, and everything under the sun. I currently fly a Falcon 900 and I hope to one day recommend Tony for a job like this, although I do not think he will accept. Tony has been, and continues to be an instructor because that's what he loves to do - and that's what makes him exceptional. I cannot think of anybody more deserving of this award than Mr. Tony Henderson.
90.00	I believe Mr. Tony Henderson is one of the best Flight instructors ever. As I am currently working on my CFI, i try to model my teaching in ways tony has bestowed onto me, with passion and expertise!
86.00	He has helped and continues to help students and Instructors reach their Aviaiton dreams. He has a love for aviation and shows it daily while leading other instructors by example. He is the standard for a great instructor.
85.00	Anthony is the most knowledgeable flight instructor that I have been associated with in my 53 years of flying. He is patient and will make sure that the students know the answers to all questions and scenarios regarding flying. He is able to demonstrate all of the "how to's" regarding all processes to be accomplished. The majority of his students pass the flight review test on their first attempt. That is impressive! Most importantly, he puts the safety of the student and other pilots that are in the air at the time first and foremost.
90.00	Tony is a highly experienced and wonderful instructor. Every flight and ground lesson, I can confidently say that I learned something new about safety of flight, maneuvers, and helpful tips. He uses time efficiently and ensured that I stay motivated throughout my training, even when it seemed like I had hit a plateau. From day 1 to my checkride, he had a plan for each lesson and I never had to worry about what the next step of my training would entail. He constantly stayed in touch with me to make sure I knew what I needed to do and how he would be able to help. He adjusted his routines and syllabus to fit my needs and pushed me to be more comfortable in areas where I had weak spots. Tony goes beyond teaching to ACS standards and makes sure that students are prepared for any scenarios that may present themselves, this includes the flights and also during the ground portions or training.
90.00	Tony Henderson possesses the type of kindness, patience, and experience that only comes from a lifetime of dedication to teaching and truly caring about the outcome of his students
87.00	He should win it! I was a fellow instructor at Dragonfly Aviation along side Tony Henderson. There's so many great things I could say about him but what stood out to me is he always put the student first, made sure the student was confident and ready for their checkride, and would always welcome and make new students feel like they were part of the family even if it was their first day. Tony had an extensive background in aviation and flight instructing, which allowed him to help anyone who stepped through our doors. The man was filled with knowledge! He was also a great person outside of the school, willing to help anyone at anytime. I believe Tony is the perfect candidate for this award. The man is such a humble person and he does this for the love of helping others. I don't know many people who can be instructing for as long as he has been and not let their pride and ego get in the way of it, but Tony was just different. Always caring and always selfless!
90.00	I'd like to recommend Tony for this award based on his outstanding work as a teacher, leader and mentor to myself and many other new pilots and instructors. During my CFI training, he consistently went above and beyond to ensure I was well-prepared. I later had the opportunity to work alongside Tony, and he became a mentor, colleague, and friend. His professionalism, knowledge, and support have had a lasting impact on my career, and I believe he's very deserving of this recognition.
90.00	Mr. Henderson is the main reason I was able to get through all my ratings I got my private through another instructor and went through instrument, comercial, CFI, CFII, multi and MEI with Anthony he's a kind hearted passionate instructor who has such a way with words and his style of teaching presents impeccable results and I'm proud to call him a friend and mentor.

87.00	Tony has an incredible way of teaching. His ability to adapt to any student is incredible to see. He helped me become a better pilot and instructor. I don’t think I’d be half the pilot I am without his guidance.
90.00	This instructor provides a safe, educational, and enjoyable learning environment in both the classroom and the cockpit. His ability to understand his student's learning objectives and create custom plans to meet them is second to none. He is able to relate to a diverse group of students with experience ranging from taking their first flight to experienced ATPs. I always look forward to recurrent training with Mr. Henderson and catching up with him. It is my pleasure to recommend him for AOPA's Flight Training Experience Award.
90.00	To the Awards Committee, I am honored to recommend Anthony Henderson, instructor at Dragonfly Aviation, for recognition in the AOPA Flight Training Experience Awards. As my chief pilot instructor, he has consistently demonstrated the highest standards of professionalism, safety, and instructional excellence. From my first lesson onward, Tony has created a supportive and motivating training environment. He not only teaches the technical skills required to fly safely and confidently, but also instills in every student the deeper values of airmanship, discipline, and continuous learning. One of Tony’s greatest strengths is his ability to tailor instruction to each student’s learning style. Whether explaining complex aerodynamics or guiding through challenging maneuvers, he ensures every concept is understood and applied effectively. He also leads by example—modeling calm decision-making, a strong safety mindset, and unwavering professionalism in every flight. Tony helped me prepare for each of my checkrides with realistic mock checkrides and invaluable advice that went well beyond normal instruction. His guidance always emphasized safety and professionalism. He is not producing pilots from a mill—he is shaping truly safe, competent, and professional aviators who will carry these standards into their flying careers. It is also clear that Tony is a leader among his peers. Every instructor at Dragonfly Aviation looks up to him, and as a student, I can see the respect and trust they place in his knowledge and judgment. His influence reaches far beyond his own students, shaping the entire training culture at the school. Beyond the cockpit, Tony invests significant time in mentoring students, offering encouragement, career guidance, and personal support. His dedication has inspired me, and many others, not only to become better pilots but also to embrace aviation as a lifelong passion. I can say with confidence that Tony embodies the very qualities the AOPA Flight Training Experience Awards are meant to celebrate. He has made a profound impact on my flight training journey, and I wholeheartedly recommend him for this honor. Sincerely,□ Jean-Marc Dinghin
86.00	Mr. Henderson is a very kind individual, and he knows how to build an individual's character. From there, he gets to turn them to the best CFi. Mr. Henderson's approach is to show his applicants the art of teaching people from all levels.
90.00	I do not have the words to describe the admiration I have for Tony as an instructor. He is the epitome of a quality flight instructor. Tony took me through my CFI, CFII, and Multi training and is a mentor as our chief flight instructor at Dragonfly. He always kept me in the loop of how I was progressing through my training, and never failed to keep me motivated. His instruction allowed me to be the most prepared I have ever been for any of my checkrides up to that point, and he has been an inspiration for my teaching style towards my students now. He's versatile and can always tailor his teaching style to what the student needs most depending on their goals and aspirations. From my time at Dragonfly, every person that I know that has been trained by or worked alongside Tony has had the kindest words for the man as an instructor. He is well deserving of this Flight Training Experience Award, and is the first instructor to come to mind that I could personally recommend.
90.00	I am pleased to recommend my flight instructor for the AOPA Flight Training Experience Award. Their professionalism and deep knowledge of aviation are evident in every lesson. They set exacting standards and consistently uphold them, yet deliver instruction in a way that is both encouraging and approachable. Their ability to balance precision with patience creates a learning environment where students feel both challenged and supported. Personable and dependable, they make the flight training journey not only highly effective but also deeply rewarding.
90.00	Tony is the example of what a flight instructor should be. He always puts his students first over everything. Their success is how he evaluates himself as well as the instructors below him (Tony is a Chief Flight Instructor). Tony never looks for anything to boost himself, and always deflects compliments back onto the student. He is a role model for the flight instructor community, and strives to better the aviation community. He does this by teaching to the highest standard, mentoring student pilots all the way up to instructors, and always putting his students first.

85.00	Tony Henderson is the most qualified instructor I know for this award. He has a very high success rate with checkrides that primarily include CMEL add-ons and CFI initial applicants. Besides statistics, he is a great person and leader at our flight school. He is a great mentor to students and CFIs, and embodies the values of servant leadership. Tony's background as a law enforcement officer is evident in how he exercises professionalism and service to those he is responsible for. As the Chief Flight Instructor, Tony leads and mentors the CFIs and is a source of wisdom for anyone who needs answers to aviation questions. I have gotten to know Tony more when he recommended me for assistant chief flight instructor, and he is a role model of mine for not only instructing, but how to be a good person. I wholeheartedly believe he deserves this distinguished award, and am surprised that he has not already earned it in the past.
90.00	Tony Henderson is the best instructor of the whole East Coast. I say that with full confidence. There is no one that is better prepared to teach aspiring pilots about aviation. From the start of the journey, Tony makes you feel secure, understood, and informs you of the expectations, and requirements for the certificate you are preparing for. He has an inexplicable way of making you feel like you know him forever even if you haven't. Additionally, he is an expert in reading the learning styles of the student, so he will immediately adapt and deliver a MASTERCLASS on whatever the subject is. Moreover, his understanding of the plane and flight characteristics make him an excellent fit for any student, regardless of skill level (either natural or acquired), he make the most demanding maneuvers feel like a walk in the park. The best way to give back and start to thank him for his invaluable knowledge and teaching. As a Latino, first generation pilot, english as a second language, and new resident in the United States, I think I wouldn't be where I am without Tony Henderson. I owe my career to him, he is the reason I am the successful pilot that I am today, and I hope that he gets rewarded for everything he has done for me.
89.00	I am beyond honored to recommend Anthony (Tony) Henderson for a Flight Training Experience Award. I have interacted with him as both a student (from instrument rating through CFI, CFII and MEI) and am honored to currently work with him as a colleague. He is hands down the most humble, talented and caring instructor I have ever worked with. As a student, he provided invaluable advice and professional instruction while creating a safe and positive environment. Not only is Tony an accomplished and excellent pilot, he has a natural talent as an educator. He adapts to the unique needs of each student and assists them in overcoming their struggles. Tony always puts safety first and sets an excellent example for everyone around him. As a colleague, Tony has been an invaluable mentor, especially during my first couple hundred hours of dual given. He has been nothing short of an inspiration and I strive to one day be half the instructor he is. He brings out the best in everyone he is around - both as pilots and as individuals. I wholeheartedly recommend the Flight Training Experience Award for Anthony Henderson, in recognition of his contributions as an instructor, a mentor and a member of the general aviation community.
87.00	Anthony (Tony) should win this award because he is the cream of the crop. Not only have I been trained by him, but I have also worked as a dispatcher at the flight school he trains out of and he has done nothing but build up the best of the best pilots. He is incredibly encouraging, intelligent, and welcoming to any new faces. He adapts to different learning styles and is able to teach one thing a million different ways so his students can grasp the material. He is kind but also firm when it calls for it. Everyone that meets Tony loves Tony. He NEVER gives up on his students. I see him working weekends and holidays just to make sure his students are 100% prepared and able to succeed.
90.00	Anthony Henderson exemplifies the qualities of an excellent flight instructor. His professionalism, easy-going nature, and dedication to the training of his students have allowed his students to achieve successful training results under his tutelage. Always professional, he is very encouraging, even when pointing out where students can make improvements. He consistently uses thorough preflight and postflight briefings that allow a student to understand what to expect in training, what s/he is doing well and what needs more work, and how to best prepare for the next training session. Communication and establishing rapport seem to come easily and naturally for Anthony. His easy-going, approachable personality make him a joy to fly with and he instills confidence in his students. Through Dragonfly Aviation, he provides and uses excellent custom training materials, including well-developed professional presentations that make use of images and charts that enhance the learning process. The materials allow for well-organized, consistent training based on defined goals and objectives. Safety of flight is always an integral part of his ground and flight lessons. In both ground and flight training, he has a knack for assessing where his students need more training and repetition and he incorporates that into their training until the students have mastered the material. He is supportive of flight training goals, even beyond the scope of the training being currently sought by his students. In closing, Anthony seems to have all the "right stuff" when it comes to being an effective, enjoyable, professional flight instructor. I cannot think of an instructor I would more highly recommend for this Flight Training Experience Award.

85.00	Tony was my instructor for several ratings - CFI, CFII, and Commercial AMEL. His ability to break down complex topics into approachable steps is second to none, whether it be in the classroom or demonstrating maneuvers in the airplane. As the chief instructor, he consistently promotes a culture of safe decision making through our flight school. He always prioritizes his students' training and progress, and pushes us to do the same.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 77%

Regional Average: 81
Your regional percentile ranking: 73%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 85%

Regional Average: 88
Your regional percentile ranking: 68%

5. SubScore Summary for at KWDR

Region: Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	100	98
Customer Focus	98	97
Community	96	92
Information Sharing	97	94
NetPromoter Score	100	95
Overall Total	98	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 59%

Regional Average: 92
Your regional percentile ranking: 50%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 68%

Regional Average: 100
Your regional percentile ranking: 50%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	24	92.31%
Somewhat Agree	2	7.69%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	26	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	26	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	26	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 98

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 35%

Regional Average: 91
Your regional percentile ranking: 31%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 39%

Regional Average: 99
Your regional percentile ranking: 27%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	26	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	26	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Agree	2	7.69%
Strongly Disagree	24	92.31%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	26	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 96

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 76%

Regional Average: 88
Your regional percentile ranking: 73%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 82%

Regional Average: 95
Your regional percentile ranking: 68%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%

Strongly Agree	26	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Neither agree nor disagree	6	23.08%
Somewhat Disagree	1	3.85%
Strongly Disagree	19	73.08%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	24	92.31%
Somewhat Agree	1	3.85%
Neither agree nor disagree	1	3.85%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	23	88.46%
Somewhat Agree	3	11.54%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 97

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 71%

Regional Average: 88
Your regional percentile ranking: 81%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 81%

Regional Average: 96
Your regional percentile ranking: 77%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	26	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	4	15.38%
Somewhat Disagree	4	15.38%
Strongly Disagree	18	69.23%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Strongly Disagree	26	100%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	24	92.31%
Somewhat Agree	2	7.69%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	26	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	26	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 91
Your regional percentile ranking: 62%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 62%

Regional Average: 99
Your regional percentile ranking: 59%