



Report for Anthony Greco at 3CK

Region: Great Lakes

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 12 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	<p>It is a privilege to recommend my flight Instructor, Anthony Greco, for this award. I earned both my private pilots license and my commercial certificate with his guidance, dedication and deep knowledge of aviation. In the past year is when I trained with him to earn my commercial certificate. Anthony has a full life outside of aviation, yet he always was able to find time for me. He was always there to offer me words of encouragement when things got hard. I faced some pretty extreme financial hardship during my training, and he was very understanding and flexible, he always helped me find a way to keep progressing without adding pressure. The type of compassion he has is rare, and it speaks volumes about his character. One thing that makes Anthony unique among instructors is that he creates a sense of community among his students. He encourages us to work together and learn from each other. I've had the opportunity to work with his students while they were studying for their written exams, and even fly with them to practice maneuvers. He does an exceptional job creating an environment where his students can work together to support each other success. This sense of teamwork that he creates is something that I will instill in my students as an instructor. He does much more than just train people to become competent pilots, he inspires confidence, displays professionalism, and he has a true love for aviation. I could not imagine a more deserving instructor for this award. I have recently earned my flight instructor certificate, and he is my inspiration for moving forward to earn my CFII.</p>
88.00	Very patient, knowledgeable, flexible excellent demeanor

88.00	Tony's not only my friend, but a skilled and patient instructor
90.00	When you're flying with Tony, you know that you're going to be a good pilot. I've had the privilege to fly with him, and i'll let you know that you're learning how to be an aviator first before being a pilot. You can tell he does love instructing and that he enjoys flying as well.
88.00	Tony exemplifies excellence in aviation education through a rare combination of technical proficiency, instructional clarity, and an unwavering commitment to student success. His teaching approach integrates safety, precision, and confidence-building at every stage of training. Tony possess an exceptional ability to translate complex aeronautical concepts into practical applications that empower students to think critically and operate with professional discipline. Beyond technical instruction, Tony cultivates a culture of mentorship and accountability. He model professionalism both in and out of the cockpit, ensuring each student not only meets FAA standards but exceeds them in judgment and airmanship. His dedication extends beyond scheduled lessons — his consistently invest personal time to ensure students are thoroughly prepared for checkrides, weather briefings, and real-world operational decision-making. In short, Tony embodies what flight training should represent: safety-driven, student-focused, and committed to shaping competent, confident aviators. His impact resonates far beyond the logbook hours — they produce pilots who fly with purpose, skill, and integrity.
90.00	Tony is a great instructor with a lot of patience and experience. He was the one that helped me getting my ppl and now he is my instructor helping me to get my cpl. His way of teaching and explaining things makes the whole process easier and more fun. Every time after flying with him i feel that i am a safer and better pilot.
90.00	This instructor is very thorough/ firm but also gives a sense of comfort to flight training. He wouldn't let me perform outside of standards but I could also tell that he was completely cool calm and collected while teaching me. He really cared about my progress and getting me to the end with my license which can't be said for a lot of instructors.
86.00	Tony should win a Flight Training Experience Award, simply because he is an outstanding Flight Instructor. I started training for my PPL license in 1982 and became certified the following year. After a 25 year absence, I resumed flying a few years ago as a rusty pilot. And with Tony's help I regained my flight privileges. Having flown with many flight instructors over the years, I would say Tony is far and above any I have flown with. He is not someone instructing to gain hours for advancement, he truly loves flying and instructing. That shows in the time and effort he puts in with his students. I truly believe he has made myself and others better pilots through his teaching.
86.00	Just an overall amazing instructor
86.00	Anthony regularly made sure we were on the same page with the lesson plan and expected progress, and gave other resources to help me study and prepare at home
79.00	Tony is very down to earth, calm, patient and creates a good environment to learn to fly. Never overly corrective and lets you learn from your mistakes.
90.00	Tony is a superb CFI, exceptional teacher and a wealth of knowledge in the cockpit. I cannot recommend him enough, he not only teaches you but also makes you prove you can do it and understand the lesson or topic. Easy to get along with, easy to schedule with, works with my hectic work life and medical issues. He understands how you learn and adapts to the best way for you to be your best, allows you to make mistakes but also understand when you are making a mistake. He isn't negative, only positive and makes errors learning opportunities. I look forward to going flying with Tony because I know I'm gonna become not only a good pilot, but a safe pilot and even a better person in general. He is a career instructor and pilot and it shows.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: **88**

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: **86**

Your national percentile ranking: **52%**

Regional Average: **85**

Your regional percentile ranking: **63%**

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87

Your national percentile ranking: 56%

Regional Average: 87

Your regional percentile ranking: 36%

5. SubScore Summary for at 3CK

Region: Great Lakes

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	98
Customer Focus	100	97
Community	93	92
Information Sharing	95	94
NetPromoter Score	100	95
Overall Total	97	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98

Your national percentile ranking: 36%

Regional Average: 99

Your regional percentile ranking: 30%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99

Your national percentile ranking: 40%

Regional Average: 99

Your regional percentile ranking: 21%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	11	91.67%

Neither agree nor disagree	1	8.33%
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My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	12	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	12	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	12	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 100

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97

Your national percentile ranking: 83%

Regional Average: 95

Your regional percentile ranking: 90%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 89%

Regional Average: 98

Your regional percentile ranking: 86%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	12	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	12	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Disagree	12	100%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	12	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 93

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 42%

Regional Average: 91

Your regional percentile ranking: 50%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94

Your national percentile ranking: 41%

Regional Average: 94

Your regional percentile ranking: 36%

8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	12	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	3	25%
Strongly Disagree	9	75%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	10	83.33%
Somewhat Agree	1	8.33%

Neither agree nor disagree	1	8.33%
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My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	11	91.67%
Somewhat Agree	1	8.33%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 95

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94

Your national percentile ranking: 43%

Regional Average: 92

Your regional percentile ranking: 50%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95

Your national percentile ranking: 47%

Regional Average: 95

Your regional percentile ranking: 36%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	12	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	5	41.67%
Strongly Disagree	7	58.33%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
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Somewhat Disagree	1	8.33%
Strongly Disagree	11	91.67%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	12	100%

10. Net Promoter Score

10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	12	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	12	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95

Your national percentile ranking: 60%

Regional Average: 84

Your regional percentile ranking: 63%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 97

Your regional percentile ranking: 57%