



Report for Alex Tudor at KRDU

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

### 1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 15 evaluations.

### 2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

### 3. Individual Overall Scores & Responses

| Total Score | Student Review   |
|-------------|--|
| 90.00       | My instructor has been amazing because they've been patient, supportive, and always willing to go the extra mile to help me understand and grow. They not only teach with skill and clarity, but also genuinely care about my progress and success, which has made a huge difference for me.   |
| 88.00       | Alex was an amazing instructor. With his wealth of experience and knowledge he was always ready to help me with anything. After many flights and grounds with Alex he was the best instructor I had, helping me receive multiple pilot and flight instructor certificates. I highly recommend him as a flight instructor for any new or experienced flight student.  |
| 85.00       | This instructor should win the award for going above and beyond the standard of what a good flight instructor should be. He always made sure to be available when needed, always showed up on time for lessons and provided consistent instructions. This instructor gave me the ability to not just pass the standard but to work to be above the standard. He challenges his students knowledge and growth while still making flying enjoyable during the learning process. I am very grateful for having an instructor like Alex Tudor to train me. |

|       |  |
|-------|--|
| 90.00 | <p>After switching between many instructors at my previous school, I was very relieved to start training with Alex Tudor. He is an exceptional CFI that very obviously loves his job and is passionate about aviation. He almost always has an answer to my long list of questions and when he doesn't know the answer, he always shows me exactly where to look to find answers. He is incredibly calm in the cockpit no matter what type of dangerous situations myself and other students have put him in. When this happens, he very patiently walks me through the fix for problem and explains exactly what I should have done differently. He does an excellent job at setting expectations and goals and ensures that I make each of them. When I first came to FlightGest Academy, I was frustrated with the lack of progress that I was making at my previous school, which led me to feeling burnt out. Alex quickly changed the narrative and got me into a groove again. Alex reignited that spark that I needed to find joy in aviation again and has encouraged me to continue my education outside of my school and pursue the many incredible things that aviation has to offer. He has even begun to help me search for an airplane to buy to complete my training in while making sure that it is the right fit for longterm use.</p> |
| 82.00 | <p>This instructor goes above and beyond for all the students. He is one of the go to instructors for training and tries to help every student that he interacts with. He has shown this by showing patience and compassion for each of his students while they are learning. He is constantly Trying to find new ways to teach so all students that he may interact with will have a good understanding. Alex's interactions with students and peers truly show that he's invested in not only himself, but the Aviation community as a whole.</p>  |
| 90.00 | <p>This award rightly focuses on the experience of flight training--not just the outcome. Most instructors are capable of creating the successful outcome of a pilot certificate, but few have the gift of curating a personalized experience for each student. I see that gift when I see Alex teach. I have seen that gift in Alex from two perspectives: one as a fellow instructor, and another as an MEI student. As my instructor, Alex was extremely mindful of my financial situation and made every lesson as efficient as possible without compromising productivity. As my colleague, Alex always answered my questions on how better to serve my students. In that way, he has not only enhanced the training experience of his own students, but those of other instructors as well. With a rare combination of patience, knowledge, and positivity, Alex has made the aviation community a more special place.</p>   |
| 90.00 | <p>Alex brings a wealth of knowledge and professionalism. He has worked in our maintenance department and on the flight line as an instructor. Rising through the ranks to become an assistant chief, he has seen success instructing all certificate types.</p>   |
| 90.00 | <p>Training with Alex Tudor has been an incredibly positive experience. From the very first lesson, they've shown a strong commitment to both safety and student success. They're patient, professional, and always take the time to explain not just the "how" but the "why" behind everything we do. What sets them apart is their ability to create a comfortable learning environment while still pushing me to improve. They give clear, constructive feedback and are quick to adjust the lesson plan when needed to focus on specific areas. I've gained a lot of confidence in the cockpit thanks to their guidance and consistent encouragement. I would highly recommend Alex Tudor to anyone looking for a knowledgeable, approachable, and dependable flight instructor.</p>   |
| 90.00 | <p>Alex has been an excellent instructor and mentor throughout my aviation education. I cannot think of a better instructor to win the Flight Training Experience Award.</p>   |
| 84.00 | <p>Alex is an excellent communicator. If he sees you struggling with a concept, he is good at explaining it in multiple ways to find a way to understand it better. He has similar skills when conducting maneuvers. If you are struggling with something flight related, he can offer multiple examples to find a way to help you understand it better.</p>   |
| 90.00 | <p>Alex is an excellent instructor that represents our academy at the highest standard. Not only does he represent our academy well, but he is a staple in the Raleigh aviation community, an active leader, and role model to those looking to achieve higher goals in the industry.</p>  |
| 90.00 | <p>The instructor was able to quickly identify my strengths and weaknesses in the cockpit and personally tailor my training geared towards improving my weak areas while also focusing on a set syllabus with a rushed time restraint. Although we only spent a week working on my Multi- engine commercial add on I never once felt rushed and went into my check ride ready for success. Extremely professional and a true master at his craft.</p>  |
| 87.00 | <p>Alex is is knowledgeable, patient, and safety-focused. He communicates clearly and adapts to my learning styles. His goal is not just to teach flying skills, but to instill proficiency, sound aeronautical decision making, and give confidence in my abilities.</p>  |

90.00

Alex Tudor is one of two instructors who has been a constant fixture throughout my journey from student pilot to commercial multi-engine with instrument rating. He conducted my stage check before my first solo and since then has served as both a frequent check instructor and one of my primary instructors for multi-engine training. Most recently, he's continued to play an essential role in my journey, encouraging me to continue developing my love for aviation and its community by beginning on the path toward becoming a CFI. I've always looked forward to our next shared flight. He brings practical insight and real-world context into every lesson and has helped me refine my skillsets into an airmanship that once seemed distant or unattainable. While maintaining high expectations, Alex is consistently patient, kind and composed. His focus is always on the student and the task at hand. The most admirable and remarkable trait I can share about Alex is his complete dedication to the act of developing safe and competent peers to share the sky with. I've had an excellent instructor who became a good friend, but at times it was clear they were counting down the hours to ATP eligibility. Not once have I felt that with Alex. His investment in his students is genuine and his duty toward being a steward of aviators is unwavering. It's a rare combination of patience, seriousness and generosity of spirit that defines him as both an instructor and a person. In short, I highly recommend Alex Tudor for consideration of the AOPA Award. He possesses a wisdom beyond his years and a mastery of instruction that is frankly astonishing for his youth. FlightGest and its students are better for having him.

87.00

I'm at Alex when he was a freshman in college, and completely understood where his love for aviation started. Our connection was easy, and as a fellow student, it was very natural to have conversations about our progress, adventures, and participation in various events at the school. When my daughter decided to visit colleges, one of her choices was where he was attending so we connected and had lunch, which easily showed that his love for aviation was still priority one. Upon establishing himself as an instructor, Alex is easy to relate to, human and empathetic where students Assistance is required, and shares a deep understanding of aviation in a very understandable way for someone who is still a student. As Alex has progressed as an advanced instructor, his experience is palpable in all discussions, from examples to real world experiences that help someone with less experience understand completely without feeling spoken down to. He has a natural ability to explain complex topics and give examples that connect so many concepts. As an instructor, Alex is also the person you could call if you were in a situation and didn't know what to do. It was never a question of fault, or lack of knowing, it was a partnership to work through the issue. That by itself is confidence building for students that cannot be measure's in formal instruction, but the marriage between informal instruction and sound knowledge is why Alex is an outstanding instructor.

#### 4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

##### 4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86

Your national percentile ranking: 71%

Regional Average: 86

Your regional percentile ranking: 70%

##### 4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87

Your national percentile ranking: 78%

Regional Average: 87

Your regional percentile ranking: 80%

#### 5. SubScore Summary for at KRDU

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

|                     | Your Score | National Avg |
|---------------------|------------|--------------|
| Educational Quality | 100        | 98           |
| Customer Focus      | 99         | 97           |
| Community           | 95         | 92           |
| Information Sharing | 98         | 94           |
| NetPromoter Score   | 100        | 95           |
| Overall Total       | 98         | 95           |

## 6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

### 6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98

Your national percentile ranking: 83%

Regional Average: 98

Your regional percentile ranking: 79%

### 6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99

Your national percentile ranking: 90%

Regional Average: 99

Your regional percentile ranking: 88%

### 6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

I felt safe flying with my CFI.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

My CFI helped me feel prepared for unexpected situations in flight.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

## 7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 99

### 7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97

Your national percentile ranking: 40%

Regional Average: 97

Your regional percentile ranking: 37%

### 7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 49%

Regional Average: 98

Your regional percentile ranking: 50%

### 7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

I feel like my CFI made efficient use of my time.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

My CFI was not invested in my success.

| Response Choice   | Frequency | %      |
|-------------------|-----------|--------|
| Strongly Agree    | 1         | 6.67%  |
| Strongly Disagree | 14        | 93.33% |

My CFI was reliable and on-time for scheduled lessons

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

## 8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 95

### 8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 59%

Regional Average: 92

Your regional percentile ranking: 56%

### 8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94

Your national percentile ranking: 62%

Regional Average: 94

Your regional percentile ranking: 61%

### 8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

| Response Choice | Frequency | %      |
|-----------------|-----------|--------|
| Strongly Agree  | 14        | 93.33% |
| Somewhat Agree  | 1         | 6.67%  |

My instructor expressed that people like me should not fly.

| Response Choice            | Frequency | %      |
|----------------------------|-----------|--------|
| Strongly Agree             | 1         | 6.67%  |
| Neither agree nor disagree | 2         | 13.33% |
| Strongly Disagree          | 12        | 80%    |

My CFI introduced me to students, new pilots, and members of the local aviation community.

| Response Choice            | Frequency | %      |
|----------------------------|-----------|--------|
| Strongly Agree             | 12        | 80%    |
| Somewhat Agree             | 2         | 13.33% |
| Neither agree nor disagree | 1         | 6.67%  |

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

| Response Choice | Frequency | %      |
|-----------------|-----------|--------|
| Strongly Agree  | 13        | 86.67% |
| Somewhat Agree  | 2         | 13.33% |

### 9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 98

#### 9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94

Your national percentile ranking: 73%

Regional Average: 94

Your regional percentile ranking: 70%

#### 9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95

Your national percentile ranking: 82%

Regional Average: 95

Your regional percentile ranking: 83%

### 9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 15        | 100% |

My flight training with my CFI has required more time and/or money than I expected.

| Response Choice            | Frequency | %      |
|----------------------------|-----------|--------|
| Neither agree nor disagree | 1         | 6.67%  |
| Somewhat Disagree          | 2         | 13.33% |
| Strongly Disagree          | 12        | 80%    |

Sometimes I did not know what my flight lessons would cover.

| Response Choice            | Frequency | %     |
|----------------------------|-----------|-------|
| Neither agree nor disagree | 1         | 6.67% |

|                   |    |        |
|-------------------|----|--------|
| Strongly Disagree | 14 | 93.33% |
|-------------------|----|--------|

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

| Response Choice | Frequency | %      |
|-----------------|-----------|--------|
| Strongly Agree  | 14        | 93.33% |
| Somewhat Agree  | 1         | 6.67%  |

## 10. Net Promoter Score

### 10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

| Response Choice | Frequency | %      |
|-----------------|-----------|--------|
| 10              | 14        | 93.33% |
| 9               | 1         | 6.67%  |

### 10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Promoter        | 15        | 100% |

### 10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

#### 10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95

Your national percentile ranking: 60%

Regional Average: 96

Your regional percentile ranking: 56%

#### 10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97

Your national percentile ranking: 62%

Regional Average: 98

Your regional percentile ranking: 58%