Report for Airplanes & Attitude Flight School at KTKI

Region: Central Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 10 unique evaluations, each at least 80% complete.

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A Flight School was considered 'eligible' for an award if they received at least 10 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary
Your percentile rank was calculated by comparing your score to scores of all other(nominated/eligible) Flight Schools
Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible Flight Schools in your region was one of many factors that informed award decisions.

You received 47 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your school win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	As a staff member (administrative side) & student of this flight school (Current CFI student), I have seen extremely deep insights into the care taken within each category a flight school needs to hit. The aircraft are extremely well taken care of, with in house maintenance meaning aircraft are rarely down for more than a day. Aircraft are kept clean, discrepancy reports don't pile up, and Jamie & Anthony Arispe have always taken great pride in their aircraft. The flight school's office area is neat, clean, and well organized, books are labeled, the desks are clean, and we have a TV for seminars. Where this school truly shines is in the instruction. Each and every instructor at this school is knowledgeable, and willing to help out. I have never seen a school of such great quality aircraft, and individuals involved. This school isn't giving people certs and signoffs, but making real pilots who make good decisions.
86.00	Jamie is extremely professional and responsive to all my aviation needs. Her team, especially Chad (CFI) is a very talented instructor!
86.00	A&A was everything I could've wanted in a flight school from the first e-mail I sent until the day I passed my PPL check ride. The school is everything a student should want from a Part 61 school with knowledgeable instructors that are eager to help students to available airplanes that expose students to small differences in the C172 without being overwhelmed every time you step into a different plane.

90.00	Great training environment, love my instructor, planes are great quality. Highly recommend airplanes and attitudes
88.00	To be honest, I've been to two different schools for my Private, and by far this school Airplanes and Attitude has been the best. Not only are they affordable, they also have the best instructors I've ever flown with hands down, they care about your education and most importantly they care about safety, it's hammered from the beginning that it's the most important thing and I think that's the proper way to not only introduce it but also how to make it stick. For a part 61 for all non-transition or multi engine training, they are the best in the DFW metro plex (if they offered all trainings they'd still be the best in the metroplex by far).
89.00	They have an excellent program with amazing instructors who want to see their students succeed.
90.00	Airplanes and Attitude isn't your corporately owned and run flight school but rather a family owned and operated flight school tucked into the north east quadrant of the sprawling DFW metroplex. Operating a fleet of very-well maintained aircraft, A&A was originally a top-quality GA maintenance shop and grew into a 145CRS. The foundation to a great school is great maintenance philosophy where safety and reliability are always a top priority. At A&A, you won't find a more safety and reliability-focused team to help any student pilot at any level.
90.00	This school proactively manages their students in both the students development, training program, and budget.
83.00	Excellent school with high quality instructors that provides learning opportunities best suited for student to succeed. Additionally the planes are very well maintained and culture of safety is primary focus of this school
88.00	The school has a very caring owner, who maintains her fleet to a very high standard. She cares about her students and instructors and fleet. She employee's instructors who genuinely want to instruct and want their students succeed. Her fleet is very well maintained and if there are any issues the fixes are very quick.
75.00	The school's owner and instructors care for the students' success and safety at all times. There is also a culture of caring for the airplanes as if they were your own. The fleet is well maintained and issues are resolved quickly. The instructors are all great people to learn from and to fly with.
90.00	Airplanes and Attitude flight school truly sets the standard for excellence in flight training. From the moment you walk in, you're welcomed into a professional yet friendly environment that makes every student feel supported and valued. The instructors are experienced, patient, and genuinely passionate about aviation, ensuring that each lesson is both educational and enjoyable. The aircraft are well-maintained, the scheduling is flexible, and the overall culture encourages safety, confidence, and growth. What truly makes Airplanes and Attitude stand out is the positive energy and dedication the instructors bring to every aspect of training. They don't just teach people to fly—they inspire a lifelong love of aviation. Airplanes and Attitude absolutely deserves to be recognized with the AOPA Flight Training Experience Award for their outstanding commitment to creating safe, skilled, and happy pilots.
86.00	#1 Aircraft are very well equipped and Maintained #2. Instructors are very professional and truly care about their students #3 The owners care about their instructors and customers #4 They have a very high success rate. #5 They continually want to do better and I have spent time with their instructors so they can do a better job teaching their students to fly, teach ADM and not just pass a checkride.
84.00	Airplanes and Altitude should win a Flight Training Experience Award because it combines top-tier instructions with a supportive, real-world learning environment that builds confident, safety-minded pilots. The instructors go above and beyond to personalize training and make each flight lesson educational and inspiring.
90.00	They worked with me though the entire process of training. I used several of their instructors during my time there and they were all professional. They provided specific classes for areas in which I was struggling.
86.00	The instructors and leads are professional and a pleasure to work with. A&A places a strong focus on safety, and you can truly feel that in everything they do. The planes are always well-maintained and ready to go. The school culture is fantastic, supportive and encouraging at every step of the journey toward my PPL.
81.00	They have worked so hard over the years to make sure their students actually learn the material without any holes, and everyone there actually teaches life lessons along with practical knowledge and experience in aviation, as opposed to just checking off boxes and teaching only what we need to know to pass the tests.

90.00	A+A has created a first-class training school experience, and delivers excellence across all aspects of what any student pilot should expect from a Part 61 school. First, all aircraft are consistently maintained at the highest standards by the affiliated partnership with Airspeed and Attitude avionics and maintenance shop that is consider the premier go-to place for legacy aircraft across North Texas. This gives me great confidence in addition to the similarly high standards set for instruction and all CFI's by and with the school's leadership leading by example in their individual instruction, and with the SOPs expected of each CFI. Also, I think their decision to pay fair wages on a W-2 (vs 1099) basis has a lot to do with attracting a high quality corps of CFIs that allows booking with any of them and expecting a similar high-quality experience. I've flown with multiple CFIs, though one primarily, and can attest to this from my own experience. Beyond those two critical pieces, they have a more than adequate inventory of aircraft that allows for plenty of access to flight training to be scheduled regularly so I can stay on the pace I have set for myself and coordinate with my CFI. They have also consistently offered quality ground session both for individual and small group settings. Plenty of support is available through multiple means made available through their high-touch approach along with tools like Flight Circle and social media to connect with the dozens and dozens of students who are students of A+A. The responsiveness, care and concern demonstrated by all staff adds to my gratitude for finding what I've come to see is a seemingly rare opportunity to have all these positive aspects happening at a single Part 61 school. My professional involvement in the industry as a member of the ForeFlight Customer Education Team has afforded me a unique lens and opportunities to have a fairly broad view of the spectrum of flight schools and how they operate to compare and assess how A+A is running their operations. I have found any comparison to put them in a favorable light. I also believe their strategic choice in June 2024 to move from Aero Country to McKinney National airport as their base of operations was a very wise one, and adds tremendously to the learning opportunities for student pilots to train in a towered, Class D airspace that happens to be a growing and the busiest single-runway airport in all of Texas. The amount of and types of traffic and aircraft and operations at KTKI are extremely suitable to a high quality student pilot learning environment. I have personally recommended the school to both work colleages and personal friends and do so with the utmost confidence. I truly believe A+A is a model Part 61 school that others could use to benchmark possible improvements in any number of dimensions.
74.00	Part 61 well organized and incredible instructors. The aircrafts are all well maintained and the instructors are enthusiastic and knowledgeable. Prices are reasonable and the owner is fantastic!
87.00	Reasons for the recommendation Professionalism Safety protocols One on one ground training sessions Train at your own phase
90.00	Airplanes & Attitude should win a Flight Training Experience Award because they are intentionally approachable in making flight accessible to people in a many differing situations. They make safety and availability a priority; always communicating in a timely and transparent manner. They encourage their students, and always have many solutions in mind. I am proud to be an A&A student.
79.00	The schools attitude toward helping each student achieve their goals of becoming the best pilot they are capable of and supporting/encouraging us individually has been a huge plus for me.
88.00	Airplanes and Attitude is the perfect flight school. Supportive leadership, absolutely stellar instructors with ample well maintained planes to keep you flying through all of your training needs. I very highly recommended them. Management: Extremely supportive and engaged with success from day one. Focus is placed on finding the best instructor for the particular student. Success is shared and struggles are collaboratively solved. Instructors: Just excellent all around. Kind, patient with great experience, skill and knowledge. I felt both ground and in-flight training were appropriately challenging with constant attention to safety. I felt very well prepared for my check ride and feel competent as a newly minted PPL. The expectation was not of perfection, but excellence in fundamental technique, safety, communication and the ACS standards. . Training: As above, exceptional. Stage checks are completed by the school's senior leadership and played an important part in my training and success. The training facilities are spacious and comfortable. Aircraft: The fleet is plenty large to accommodate the student population. With in-house maintenance, these planes are very well maintained and all have been upgraded with new technology. Not once did I not have a plane to schedule, nor did I ever have to cancel a flight for maintenance.

85.00	Airplanes and Attitudes is one of the most flexible and well-managed flight schools I've come across. Their fleet is excellent — clean, modern, and extremely well-maintained — and large enough to accommodate multiple students without long scheduling delays. The school has a solid team of instructors, ranging from new associates to very senior CFIs who occasionally conduct mock checkrides that truly challenge and prepare students for real tests. The variety in teaching experience gives every student a well-rounded perspective and builds strong flying confidence. Operating out of McKinney National Airport (KTKI) is another big advantage. It's a safe, well-managed, and student-friendly Class D airport — close enough to the city for convenience, yet far enough to avoid excessive traffic and long holding times. It's also a perfect environment to gain real-world radio communication experience without the stress of busier airspace. Overall, Airplanes and Attitudes stands out for its great instructors, excellent aircraft, flexible scheduling, and supportive ownership. I'd highly recommend it to anyone looking for a reliable and professional Part 61 flight school in the DFW area.
85.00	Since my first day of training, it has been obvious that my instructor, Chad Clark, is not only passionate about flying but a natural instructor. The effort he's put into his own aviation career shows in how he teaches—he's knowledgeable, and truly invested in my success as a student pilot. Although I haven't yet trained with the other instructors, every interaction I've had with the team has been nothing but positive.
90.00	Amazing flight school with top shelf instructors. Everyone I've flown with has been amazing and the planes are in great shape. 10/10 recommend !!
90.00	Airplanes and Attitude has greatly increased my love for flying and the aviation industry as a whole. I always look forward to each lesson and leave wanting to learn more. I initially joined the school to get my PPL but because of their quality/fun instruction, want to go all the way to becoming a pilot as a career. They have been very easy to work with and extremely flexible with schedule. They often have open slots for a lesson that fits in my busy schedule. I leave each lesson extremely encouraged by my progression and challenged in areas to put some extra focus on. I have flown with several of their instructors and all of them have a passion for the industry and provide quality teaching to me as a student.
86.00	They were able to explain and guide me through my Private Pilot rating effectively and efficiently.
83.00	This school was very helpful at being flexible and understanding with scheduling and changing around the training lessons to fit individual students. I would recommend them because the price and quality of instructors is good compared to other places I have flown at. My instructor Daniel made it easy to get through the repetitive final portion of commercial training!
89.00	Excellent instructors that are able to tailor the instructions to my specific needs. I am a 400 hour PP that hasn't flown in 35 years and the school and instructor spent time with me to understand my specific knowledge and weaknesses.
78.00	This flight school should win a flight training experience award because of how welcoming and proficient they are. I think that they have mastered the balance between having a good time in the air while still being professional. Instructors make training fun but at the same time they are helping you become a better pilot. My private instructor, Daniel Kaphingst, did this very well while he was my CFI.
86.00	Excellent schedule flexibility and great instructors who care about your success. Their instructors go the extra mile to make good pilots and put them in a position to accomplish their goals.
81.00	Good flight school & curriculum Nice people
83.00	Very professional with good instructors.
82.00	This school is extremely structured, the planes are always in good condition, all instructors are awesome, extremely knowledgeable and helpful
87.00	The flight school is supportive on all fronts and if there's a specific area that you're struggling i. or just don't understand they will do everything in their power to get you to where you need to be.
79.00	The flight instructors at A&A are knowledgeable and competent while also patient and supportive. I have thoroughly enjoyed my training with Logan Gorske. I am able to progress at a pace that is comfortable for me and never pressured to advance if it is not 100 comfortable. Safety is paramount.

83.00	Airplanes & Attitudes has been a wonderful experience, as someone pursuing a pilots license part time, the flexibility they offer is great, The entire crew is very encouraging, supports I've and investing in creating diligent pilots. Training lessons matched with study materials really helps to provide structure to learning and really understanding everything that goes into becoming a pilot. My instructor, Kim has been such a great resource for me and has been able to adjust her teaching style until the material and maneuvers really land during my training.
74.00	It's owner, Jamie pours her heart and soul into every aspect of the flight school from daily operations to providing world class flight instruction. This school truly care about each and every student's safety and successfully passing every portion of their flight training.
83.00	Airplanes & Attitude is an extremely well run flight school, and what stands out most is the instructors. All the instructors are dedicated and extremely good at what they do. The planes are always maintained well, and if there's an issue, they are quick to resolve it. KTKI, McKinney National Airport, is also a great place to fly. Great facilities. Overall, an amazing part 61 flight school and I would recommend to anyone.
74.00	I have interviewed many schools Treating students with respect, not allowing CFI to concentrate on their hours instead of training and not milking students for more hours, good quality of planes
90.00	I was part of the school since 2023 and got my PPL and instrument working on my next rating. They maintain the flights well and never did i have issues with scheduling or with instructors. The school has the best professional CFIIs as staff and their fleet is the best. All the instructors are passionate and always willing to help.
87.00	I went to a couple different flight schools prior to attending A&A. I haven't had a single problem with this school. They should win a Flight Training Experience Award because they are the best flight school I've attended. They put a lot of effort into their students education and success.
83.00	They should win an award due to their very friendly relationship with all students. They don't treat you like a customer they treat you like a human going through this journey with them.
90.00	Airplanes and Attitude should win this award because they provide an experience to meet each student where they are. I am flight training in addition to a full time 9-5 job. Airplanes and Attitude has been accommodating to my schedule by providing me with the standard lesson plans available to all students but also providing me multiple instructors who can schedule lessons around my busy schedule. A&A focuses on safety which is my top priority with multiple stage checks with lead flight instructors and also has rotations a critical points so students can get other perspectives on learning how to safely fly. I appreciate that the flight school has close connections with their maintenance department and the planes are always maintained and squawks/discrepancies are promptly handled. I took a ground school course at a local community college and the "professor" who was a Chiropractor and CFII recommended A&A to the students in the class because of their transparent pricing, quality of instruction, and availability of scheduling planes/lessons. I recommend Airplanes and Attitude as the school to check out if you are in the Dallas Fort Worth area.
87.00	School has been excellent, great flexibility for those working, while maintaining a solid curriculum. Aircraft will maintained, and scheduling opportunities are sufficient to maintain a good pace. Prices are comparable to others in the market.
74.00	From all the flight schools I had reached to for I started as a student pilot about two years ago, this was the best and it's still one of the best. Other students and instructors transferred or want to this school from what I see and hearing. Great owners and instructors. Owners are very caring and want each and everyone to be successful. Its a continuous growing school.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 85

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 23%

Regional Average: 86
Your regional percentile ranking: 26%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 86
Your national percentile ranking: 22%

Regional Average: 86
Your regional percentile ranking: 26%

5. SubScore Summary for Airplanes & Attitude Flight School at KTKI

Region: Central Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	97	97
Customer Focus	95	96
Community	95	96
Information Sharing	88	91
NetPromoter Score	98	92
Overall Total	95	94

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 97

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 33%

Regional Average: 98
Your regional percentile ranking: 38%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 31%

Regional Average: 98
Your regional percentile ranking: 38%

6.3 Responses per Question

My school consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	40	85.11%

Somewhat Agree	5	10.64%
Somewhat Disagree	2	4.26%

My school helped me find an instructor who considered my personal strengths and weaknesses when creating lesson plans.

Response Choice	Frequency	%
Strongly Agree	41	87.23%
Somewhat Agree	5	10.64%
Neither agree nor disagree	1	2.13%

My school promotes a culture of safety.

Response Choice	Frequency	%
Strongly Agree	47	100%

My instructor at my school regularly suggested what I should study before arriving at the airport for a lesson.

Response Choice	Frequency	%
Strongly Agree	43	91.49%
Somewhat Agree	3	6.38%
Somewhat Disagree	1	2.13%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 95

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96
Your national percentile ranking: 30%

Regional Average: 96
Your regional percentile ranking: 38%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 30%

Regional Average: 96
Your regional percentile ranking: 38%

7.3 Responses per Question

Instructors at my school were never available to answer questions outside of formal lessons.

Response Choice	Frequency	%
Strongly Agree	4	8.51%
Strongly Disagree	43	91.49%

I found it easy to reschedule lessons at my school when there were issues, like maintenance or weather.

Response Choice	Frequency	%
Strongly Agree	46	97.87%
Somewhat Agree	1	2.13%

Staff at my school always treated me with respect.

Response Choice	Frequency	%
Strongly Agree	46	97.87%
Somewhat Agree	1	2.13%

Sometimes I wish I had chosen a different flight school.

Response Choice	Frequency	%
Strongly Agree	4	8.51%
Neither agree nor disagree	4	8.51%
Somewhat Disagree	4	8.51%
Strongly Disagree	35	74.47%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 95

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96
Your national percentile ranking: 26%

Regional Average: 95
Your regional percentile ranking: 44%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 28%

Regional Average: 95
Your regional percentile ranking: 44%

8.3 Responses per Question

After training at my school, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	37	78.72%
Somewhat Agree	9	19.15%
Neither agree nor disagree	1	2.13%

Sometimes I felt as if I didn't belong at my school.

Response Choice	Frequency	%
Strongly Agree	4	8.51%
Neither agree nor disagree	1	2.13%
Somewhat Disagree	1	2.13%
Strongly Disagree	41	87.23%

My school provided adequate opportunities to meet students, new pilots, and members of the local aviation community

Response Choice	Frequency	%
Strongly Agree	32	68.09%
Somewhat Agree	13	27.66%
Neither agree nor disagree	2	4.26%

I received regular positive encouragement that made me want to come back for my next lesson at my school.

Response Choice	Frequency	%
Strongly Agree	45	95.74%
Somewhat Agree	2	4.26%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 88

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 91
Your national percentile ranking: 15%

Regional Average: 91
Your regional percentile ranking: 21%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 92
Your national percentile ranking: 10%

Regional Average: 91
Your regional percentile ranking: 21%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals at my school.

Response Choice	Frequency	%
Strongly Agree	42	89.36%
Somewhat Agree	5	10.64%

My flight training at my school has required more time and/or money than I expected.

Response Choice	Frequency	%
Strongly Agree	5	10.64%
Somewhat Agree	9	19.15%
Neither agree nor disagree	13	27.66%
Somewhat Disagree	6	12.77%
Strongly Disagree	14	29.79%

My school readily shares information about student success rates (e.g. passing FAA checkride).

Response Choice	Frequency	%
Strongly Agree	33	70.21%
Somewhat Agree	2	4.26%

Neither agree nor disagree	10	21.28%
Somewhat Disagree	2	4.26%

I was shown where I could find additional resources, like study guides or practice exams, to supplement my studies in anticipation of written or practical exams.

Response Choice	Frequency	%
Strongly Agree	45	95.74%
Somewhat Agree	2	4.26%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	40	85.11%
9	6	12.77%
8	1	2.13%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	46	97.87%
Passive	1	2.13%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 98

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92

Your national percentile ranking: 41%

Regional Average: 92
Your regional percentile ranking: 62%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 46%

Regional Average: 92
Your regional percentile ranking: 62%