Report for Air Ventures Flying School at KSFZ

Region: Eastern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 10 unique evaluations, each at least 80% complete.

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A Flight School was considered 'eligible' for an award if they received at least 10 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary
Your percentile rank was calculated by comparing your score to scores of all other(nominated/eligible) Flight Schools
Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible Flight Schools in your region was one of many factors that informed award decisions.

You received 61 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your school win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
81.00	Air Ventures was recommended to me by several pilots including a few CFIs not affiliated with the school
82.00	Great flight school with a good approach to training and very competent CFIs.
76.00	This school should definitely win the flight school training award. I've had a great time here, instructors are kind and precise. And the syllabus is easy to understand. So far I've only had 2 lessons here so far and for sure will be going all the way to commercial through this place.
89.00	AVFS is a truly stellar flight school, and I am so grateful to get to do my training here! I had previously started taking flight lessons somewhere else that did not have a clear syllabus or consistent approach, so I know from experience that AVFS goes above and beyond in terms of providing structure, rigor, and thoroughness in training. I'm confident that I will be a well-trained pilot by the time I receive my private pilot certificate. I also really appreciate that AVFS is very welcoming to people who have not historically been represented in aviation (I..e, women, people of color). As a female student pilot, I really appreciate feeling comfortable in the flight school setting and do not take this for granted. The flight school is well-organized, has a collegial environment, and is generally an amazing place that is highly deserving of winning an award!

89.00	I’ve been part of the Air Ventures community for about 3 years now. Professional, quality CFIs that support their students in achieving their flight goals. In addition the multiple events help to cultivate lasting friendships and connections.
89.00	Air Ventures Flying School deserves the Flight Training Experience Award for their commitment to student success, focus on safety, and welcoming environment. From my very first lesson at AVFS, I felt supported and at ease. I’ve flown with almost all of their instructors, and each one has been knowledgeable, adaptable, and tailored eached lessons to my learning style. I have appreciated how clear and organized my flight training has been. Instructors always follow a flight training syllabus, explain each lesson, share helpful resources, and make sure I understand what I am learning. The front office staff has been kind and flexible, making it easy to schedule lessons. I have also enjoyed the events AVFS hosts throughout the year and the annual gala that celebrates students achievements.
88.00	This flight school should win this award because I went to another flight school before AVFS and I personally understand how much of a difference AVFS makes. They take extra time out of their busy schedules to make sure every student is on point and excelling. They also provide a level of authenticity that you cannot get anywhere else!
88.00	All the instructors are very experienced and patient
90.00	As someone who was struggling to find a start to his aviation journey I would absolutely recommend Airventures. They don’t just see their students as another customer, they welcome you open arms, have a friendly atmosphere, and ensure high quality training. I’m proud to say I’m learning with the best!
90.00	Air Ventures Flying School fosters a positive and supportive culture that extends well beyond flight training. The instructors are knowledgeable and dedicated, creating an environment where students feel both challenged and encouraged. Community and belonging is at the heart of the school, highlighted through events such as the annual winging gala, as well as traditions like the summer luau and chili cookoff. These gatherings celebrate achievement, strengthen connections, and reflect the welcoming spirit that sets Air Ventures apart.
86.00	Very competent instructors. Friendly staff, large quantity of airplanes, great atmosphere.
90.00	This flight school should win the flight training experience award because they have a great syllabus with excellent flight instructors. They also go above and beyond to make you feel like family and have fun events for everyone. This flight school is one of the best decisions in my life
85.00	Air Ventures should win a flight training experience award because they provide high quality flight training that truly can't be beat! I came from a collegiate part 141 flight school that was poorly managed. When I transitioned to Air Ventures, they did a great job in making me feel welcome and comfortable despite having a different but highly effective style of flight training. All of the instructors are very friendly and always eager to help even if you are not their primary student. The owner of Air Ventures has deep passion for flight training and an even deeper passion for making sure the students there have everything they need to succeed!
89.00	AirVentures is an incredible flight school that puts its students and their learning first. It’s committed to safety and developing its students’ skills at their own pace. Their instructors are knowledgeable and willing to help all students who train at the school. I highly recommend AirVentures for those who want to learn how to fly!
90.00	Best flight school I've received recurrent training from over the past 40 years. All the staff are friendly and helpful and there is camaraderie among all the students at all levels. They have very high standards; for example, in my biennial flight review, I had difficulty with one of the maneuvers, but everything else was just fine. CFI would not sign off on the review until I got additional practice with the maneuver which I appreciated because it would keep me safe.
86.00	Air Ventures flight school is a true school. They have a very well thought out curriculum and highly trained staff! Because they have both of these qualities coupled with their culture of professionalism and being down to earth I was able to attain my PPL!
90.00	Doug and his team run an outstanding flight school. From the moment you walk in, you’re welcomed into a family-like atmosphere that makes students and new aviation enthusiasts feel right at home. The instructors are top notch—professional, patient, and extremely knowledgeable. I had the opportunity to fly with Skylar, and she was fantastic. She explained everything clearly, made me feel comfortable in the cockpit, and really boosted my confidence as a student pilot. It’s clear she genuinely cares about her students’ success.

90.00	Air Ventures Flying School is not just a flight school; it is a community and a home for aviators. Each of the CFIs are highly trained, skilled, reliable and friendly. It is very assuring to see each of them take the time to make certain that their students fully understand the material and instruction. AVFS utilizes their own syllabus which is structured to provide adequate training to all students. The office staff is very helpful and friendly, and you always feel welcome when you walk through the door. The school's planes are clean and very well maintained. When it comes to scheduling lessons, it is an easy and seamless process, and the CFIs are very flexible. The school is clean, with plenty of toiletries and snacks available. Everyone I have met at Air Ventures is positive and encouraging. They take the time to get to know each of their students and their aviation aspirations. Air Ventures feels like a big family here. Their annual events, such as the winging gala, luau, and chili cook off make this school even more exceptional, as they assist in making it such a family-friendly, welcoming place. Holding a celebration each year to recognize students and their ratings and accomplishments is just another reason that sets them apart from other training schools. Not only are you getting top notch aviation knowledge and skills, but you are also making lifelong friendships and connections with wonderful people. AVFS is the best and deserves all the recognition.
90.00	The knowledge base and the quality of the instructors is exceptional. They make you feel very comfortable and confident when you fly. Challenge you in ground school so that you can excel in your career as a pilot or just experience in getting your private pilot license. Everyone is very personable, helpful, and professional.
90.00	Air Ventures Flight School ensures that safety is at the forefront of its training. They are consistent with their training, and subsequently, the learner hours are just as important as the actual flight of the aircraft. This results in a well-rounded education and flying experience. The high quality educational experience is so important and often lacking in programs. But not at Air Venture's. This is one of many reasons why I highly recommend this program for the Flight Training Experience Award. They are the best around with a great CFI team and a leader.
90.00	All the flight instructors are excellent in their instruction. They make sure you understand the concept before just pushing you on to the next. I'm really enjoying my instrument training! I know I will be a very confident instrument rated pilot once I passed my check ride.
90.00	This flight school goes beyond instruction. They help students become instructors, while building a passion for flying. When you are a student at this school, you get to experience what it is truly like to be an aviator, through events and trips.
89.00	The flight school is well run and organized. Ashley, the school manager runs a tight ship. The owner Doug has created a great Syllabus that focuses on "Foundational Based Training", so that students can learn at their own pace and assess how they are doing. You don't get shoved through the system, Doug makes sure that you know and understand the material and principles behind the lessons and skills before moving on. This builds a much knowledge based pilot who is safe to fly. The CFI's are well qualified and do a great job with the students. The school has a high rate of students that pass the checkride to get their Private Pilots License the first time, which shows that the system Doug has created works. All of this comes together to culminate a successful flight school.
85.00	AirVentures deserves the Flight Training Experience award because of the quality of instruction they provide. Improvements are always being made to ensure pilots are safe and knowledgeable. One on one instruction always ensures students are learning appropriately.
90.00	This flight school should win the Flight Training Experience Award because their team of certified flight instructors brings thousands of combined flight hours, real-world aviation experience, and a passion for teaching. Their personalized training approach cultivates a supportive community fostering life long aviation contacts and culture. Their safety first mindset is the foundation new aviation enthusiasts build upon from day one which is how they consistently maintain one of the best safety records in the region. This combined with their exceptional office staff is everything an aviation enthusiast could need to begin their journey and take them wherever their heart wants to fly to.
88.00	Airventures flight school is a wonderful place to learn to fly. The community at the flight school helps foster student connections and creates an environment where learning meets fun. All the instructors are different but wonderful offering options for all student learning styles. I've had amazing experiences flying with all instructors, and learned so much about being the best and safest pilot I can be. Highly recommend this school to anyone.
83.00	It should win an award due to its flexible, yet still structures curriculum that caters to my fast paced learning style

90.00	Air Ventures holds a special place in my aviation-loving heart as it's the place that got me over the hump of perpetually being a primary student. I'm always going to be a student, but now I'm a student with my own plane and an instrument rating to boot. And I've gone from having aviation being a couple of lessons here and there to the way I get out to my house in western Massachusetts from Rhode Island. Thanks to Air Ventures, my 1964 Comanche is tied down over at KPSF and that pesky three and a half hour drive out to the Berkshires is now an awesome 45 minute flight. So, that's what makes Air Ventures Flight School (AVFS) special and why the school deserves a Flight Training Experience award - it's the kind of flight school that helps you turn your aviation dreams into reality. That sounds hokey maybe, but it's true. And the way that works is by having a school that isn't just a school, but a community. We go there to learn but also to just hang out and shoot the breeze with other like minded people. Doug, the owner of AVFS, has a saying that he wants his students to be there for a long time, not a good time. And maybe I'm butchering the way he phrases it but the idea is that being an aviator - a good aviator - is a lifelong pursuit. But the funny part is that everyone who is part of the AVFS community does in fact have a great time contrary to how Doug phrases it and there's great camaraderie amongst all. Getting any sort of pilot certificate or rating is a huge accomplishment for anyone, of any age. At AVFS, all that hard work is recognized every year at the annual graduation gala where students receive their hard-earned wings. It's very rare that non-collegiate aviation students get a chance to celebrate their accomplishments in such a fashion in front of friends and family. There are two coins that I received from my instructors at Air Ventures - one when I got my private certificate and another from when I got my instrument rating. On the back of the coin is inscribed a poem from Doug - and though I don't have it committed to memory, it's an excellent summary of all the qualities that make a committed and safe pilot and what as a member of the aviation community that one should strive for in their pursuits. While a saying on a coin doesn't automatically give a flight school more credibility or authority than the next, the intent behind those words does put Doug and the AVFS staff in a tier all their own.
90.00	For one reason or another, I’ve had the opportunity to fly with three different flight schools. By far, Air Ventures has the most open collaborative engaging process that I have been through. From the moment I walked through the door Ashley and the team made me feel welcome and confident in my ability to finish my flight training. It’s been a long road, but I’m so happy that I found Air Ventures “RI” and look forward to earning my private pilot certificate with the team behind me.
90.00	When I first decided to start flying I was told about two different flying schools in the area where this one was more convenient to my schedule. The instructors are always accommodating, highly professional, knowledgeable, and genuinely care to progress your flying career. The atmosphere walking in for my lessons is always inviting and very comfortable. All the staff focuses on providing the best customer service which shows from the top down. My uncle was at the same school until his unexpected passing which they sent flowers to the funeral home. I was completely shocked at the thoughtful gesture but the impact it had on me personally is unmatched. Air Ventures doesn’t treat you as another number, you are family from the second you walk thru that door.
90.00	Great Flight school. Very welcoming atmosphere. Air venture puts on multiple events each year for students, employees and the community.
90.00	Air Ventures has made my training fun and engaging over the last year as I wrap up getting my PPL. The school provided an easy to follow syllabus so students know what lessons to expect and can get an idea of the timeframe to complete training. Every instructor I’ve seen takes a genuine interest in their student’s growth as a pilot. The school is welcoming to all pilots and it’s great to see social media posts whenever a student or even instructor hits a milestone in their training/careers. I’d recommend Air Ventures to anyone looking to get into flying.
87.00	This school has a great sense of community and leadership they want everyone to succeed and make you feel at home.
90.00	I can’t say enough good things about this flight school. It really starts with Doug, the owner. Even though I only flew with him a couple of times, the atmosphere he’s created is amazing, friendly, welcoming, and always with safety as the top priority. The pricing was fair, planes were almost always available, and I loved being able to fly with different CFIs for different perspectives. My main instructor, Ben Goodrich, was fantastic. He was patient, always prepared, and made each lesson, both in the air and on the ground, really valuable. Ashley at the front desk was awesome too. She made scheduling super easy and kept me in the loop about any weather or maintenance delays so I was never left wondering. The whole team worked hard to keep things running smoothly, and it really showed. And then there’s the sense of community. They host fun events throughout the year that bring everyone together, students, instructors, and other aviation enthusiasts. It makes the whole experience so much more than just flight training. Because of all this, I felt completely ready for my checkride, and now I’m excited to come back for my instrument rating. I truly think they deserve the Flight Training Experience Award.
90.00	This flight school has the best energy. They’re always excited to teach. I’m never scared to ask questions.

87.00	AVFS challenges you every flight lesson and puts you as the PIC so you have to make good judgement decisions while flying the maneuvers instructed to you. The instruction is great and as long as I the student reflects and studies what I'm doing in the plane, it's a lot easier to succeed.
78.00	This Flight School deserves the award because it combines professionalism with a true passion for teaching. The instructors are patient and clear in their explanations, follow a well-structured syllabus, and always prioritize safety. As a result, students progress with confidence and motivation, making training a rewarding and high-quality experience.
89.00	Going to this school has been the best experience one could ask for. The instructors are always willing to help answer questions and provide guidance.
89.00	Air Ventures has been everything I've looked for in flight training. The instructors are some of the best and always make sure I fully understand the material.
89.00	Air Ventures Flying School in my opinion, the best flight school in the area. The instructions are very knowledgeable in our areas of the flying. The ground school is designed to provide the knowledge, not only necessary to take the test, but to provide the knowledge to fly in the real world environment. The planes are kept in immaculate condition they are always cleaned and ready for the flight before I come to the school. The office manager is always friendly and welcoming, very helpful when I need to make scheduling adjustments. I would recommend this school to anyone interested in aviation training. Top notch!
90.00	Air Ventures Flying School is not like your average flight school. It is a community. As soon as you walk through the door, you feel like you belong. Everyone that works at Air Ventures Flying School are welcoming and friendly. They have a team of highly trained and passionate flight instructors, all in which show their enthusiasm for aviation and are always willing to answer questions, even if they are not your actual instructor. They work very well together as a team and individually with students. Each CFI has the ability to meet each student and their learning needs, and they foster positive relationships with each student. Doug and Bob are also very knowledgeable and always available to offer support to their CFIs and students. They both share their real-world aviation experiences with everyone and always make themselves available for students. The office manager is so kind and makes you feel welcome from the moment you make your first point of contact and throughout your training at the school. Ashley works with students to ensure their documents are up to date and their training schedules accommodate everyone's schedules. It is very helpful that there is onsite maintenance, as planes are never down for long and there is frequent availability for flight lessons. I love the events that the school puts on for the community; like their annual winging gala that recognizes and celebrates all of the students that obtained a rating, or their luau at the end of each summer. Everyone is welcome and treated as such. I cannot say enough good things about Air Ventures Flying School. They have cultivated a supportive community and provide everything someone looking to pursue aviation is looking for.
90.00	The staff at Air Ventures Flying School is amazing to say the least! They are responsive and always put the customer and student first. The office manager is super helpful and goes above and beyond. The experience at this school is like no other.
82.00	Air Ventures is a great school run by great people. They stay safe and professional while keeping it fun and it ends up being more than just a school. They have realistic set gols to expand what they can do for their students and how they can expand as a school. They have good aircraft and often host events and have school wide flight lessons that turn into real world aviation experience.
81.00	Air Ventures Flying School has a very good ground work for checklist and record keeping, has on sight and interactive mechanics. Never had any issues with any of it's staff and were very friendly.
90.00	Everybody is extremely friendly and helpful, everybody knows how to do their job and is good at it.
86.00	Air Ventures has been a great experience for me. From the minute I walked in the door I felt welcome and a "part off". They have taken the time to systematically work me through the process and necessary steps towards my private pilot license. The other nice thing is that the owner Doug has introduced me to other pilots in GA who I have had the opportunity to fly with. This has gone a long way of really enjoying the process. An example of this is when I attended a trip organized by the school to Oskosh. Great time. Would definitely recommend AVFS to any prospective student.
90.00	Provides a great teaching/ learning atmosphere. The staff is very friendly and accommodating.

88.00	Air Ventures makes flight training fun. The instructors are great teachers and really passionate about flying, and the whole school feels like one big family. Between the community events and the welcoming staff, you can’t help but feel like you belong. The office manager is always friendly and takes the time to talk, which makes the school feel even more welcoming.
90.00	This flight school feels like a big family. Everyone knows eachother and you feel comfortable the minute you walk through the door. They take their time making sure you understand something so you don’t leave feeling confused.
88.00	Air Ventures Flying School has been at the forefront of my training. I've gotten my PPL, Instrument, and intend to get my Commercial with them. Everyone is very kind, the planes are kept in safe and comfortable conditions, and the overall environment is safe and welcoming. My experience with them began in June of 2021, where immediately after my first lesson, I decided to join them on their trip to Oshkosh for July, and got 11 hours of Dual Instruction time and 5 days of airshow fun. I felt engaged and active in the Air Ventures community, and that my contribution was heard. The owner, Doug Auclair, is down to earth, knowledgeable, and incredibly patient. He stands up for his students and instructors, and can be found in the flight school lounge giving advice between flights. He runs this flight school, not for money, but in hopes of increasing the awareness and skillsets of pilots for decades to come. Air Ventures stands out as a clear winner Horizon Aviation at PVD and North Central Flight Center at SFZ. It's no question that they've won multiple awards already, and I hope for their continued success.
88.00	Airventures is an amazing flight school. They constantly go above and beyond to make there their students find success and knowledge when it comes to flying. They care about each and every one of their students.
87.00	I am writing to formally commend Air Venture Flight School for its exceptional commitment to excellence in pilot training. Over the past 6 month, I have had the privilege of conducting practical tests for numerous students from this school, and I have consistently been impressed by the high caliber of their preparation. The professionalism and dedication of your instructors are clearly evident in the thoroughness of their ground and flight instruction. Your students arrive at their checkrides not only with the required knowledge and skills but also with the confidence and airmanship that are hallmarks of a superior training program. This is a direct reflection of school's rigorous standards and unwavering focus on safety. Air Venture's commendable first-attempt pass rate is a testament to the hard work and passion of your entire team. Your efforts are a significant contribution to the safety and future of the aviation community. Please accept this letter as a token of my sincere appreciation for the outstanding work you do. I look forward to continuing to work with your graduates in the future.
90.00	Fair pricing and unlike other flight schools I attended put the student and learning above the financial gain of the company.
90.00	Air Ventures Flying School sets a high standard for flight training by combining exceptional instruction, a strong safety culture, and a genuine sense of community. It is no surprise that students often leave other flight schools to train at Air Ventures because of the school’s outstanding reputation and the supportive environment it fosters. My personal experience at Air Ventures, especially with my instructor Wade, has made all the difference in my training journey. Wade consistently goes out of his way to help me succeed. He sends reminders, schedules flights, creates flash cards and study guides, and checks in regularly to keep me on track. When I face challenges or start to feel discouraged, Wade is always there to motivate me and help me refocus. He has shared his own story of what it took to become a pilot, and that has inspired me to work harder to achieve my own goals. Air Ventures also places a strong emphasis on safety. It is not just a topic in the classroom, it is a daily priority that is consistently reinforced. Instructors double check procedures and constantly promote safe flying habits, giving students a solid foundation and the confidence to operate responsibly. Beyond flight training, Air Ventures creates a true sense of community. The school hosts events such as its annual Gala, which celebrates student achievements and recognizes hard work in a meaningful way. Other events like the summer luau bring together students, staff, and members of the local community, creating opportunities to connect, relax, and give back to the area. Air Ventures Flying School is more than just a place to learn how to fly. It is a place where students are supported, safety is taken seriously, and a strong sense of belonging is built. For all of these reasons, I believe Air Ventures truly deserves the Flight Training Experience Award.
90.00	I began training for my private pilot certificate at Air Ventures with the goal of becoming a professional pilot in the near future. Everyone is extremely friendly and helpful. The planes undergo regular maintenance and I always feel safe when flying in them. The syllabus is easy to follow, which allowed me to prepare accordingly prior to each flight or ground lesson. This is something that I felt was lacking at a school I previously attended. I scored high on the written exam and passed the practical portion of the checkride with ease. I plan on continuing my instrument training later on this year with Air Ventures.

90.00	I put a lot of time into researching area flight schools before deciding on Air Ventures. From the moment I walked in the door, I felt welcome. The sense of community this flight school fosters is unparalleled. Students feel supported, encouraged, and uplifted by not only their instructor, but every person who works there—from the other instructors who are always willing to answer questions to the wonderful front desk staff to the owner and maintainers. Successes are celebrated and mistakes are given the weight they deserve, but approached from the perspective of how to overcome and do better in the future. I could not have asked for a better flight training experience and would recommend Air Ventures to anyone interested in flying. I look forward to many more hours learning from Air Ventures.
90.00	I'm a student at Air Ventures, and I absolutely love the school. The instruction is top quality, ensuring not only that I earned my Private Pilot Certificate but also that I gained a solid foundation of flying experience that will make me a better pilot wherever my wings take me. And the sense of community is one of a kind!
90.00	I found Air Ventures back in 2019 and truly was brought into the aviation community with open arms. Over the years, I have met a great group of individuals who share a passion for aviation but also are very inclusive to anyone looking to fly. While the knowledge and drive to always be learning, the people are what set this flight school community apart from any other.
90.00	Air Ventures Flying School, which is owned and operated by Doug Auclair, should win a Flight Training Experience Award for many reasons, mostly because they are simply, the BEST!!! At first it may seem that this review is biased, and I fully understand one seeing it that way. However, what also needs to be mentioned is that I started at another flight training school (couple of lessons) prior to transferring to Air Ventures. The main reasons were connection and training philosophy. I have a direct comparison to what didn't work for me and what I was looking for the whole time. Please allow me explain some of the reasons of how Air Ventures Flying School is the best. - From Doug on through the front desk folks, flight instructors and maintenance personnel, everyone is professional, knowledgeable, available and personable to any question or situation that may arise. - The course is laid out very clearly and progress is monitored very closely so a box isn't just checked, that a student fully understands and is proficient in that particular area. - The atmosphere is one of being open, included and involved in each others training. If someone had a question, the resources of folks to talk to seem limitless. Everyone, students included, are happy to help others with anything. - Team and student activities are frequent throughout the year to build on the "family" and "all for one" mentality. Each event is focused on connecting, having fun and growing together. - The aircraft are very well maintained, at times the maintenance schedule impedes flying opportunity, but that is part of the deal to keep everyone safe. No corners are cut when it comes to safety!!! - The versatility of training and learning is limited only by a students interest, Air Ventures can train you on whatever you want to become. These are just some examples of why I know Air Ventures Flying School deserves this honor. It really takes a village, and Doug has assembled quite the ensemble to carry out his vision of building pilots to succeed as pilots for the long term.
90.00	I have been acquainted with Air Ventures for almost 2 years. Air Ventures flying school is dedicated to the success of it's students and always holds safety FIRST! The atmosphere is always welcoming and fun and the staff and students hang out and chat in addition to their lessons. The school promotes comradery and works hard at keeping the students connected and involved. Pretty cool and not something you see every day in flight schools. I am happy to say that Doug and the staff and maintenance technicians work together to ensure the students and clients have a safe learning experience everyday that gives me the confidence to continue my training with them. I would highly recommend Air Ventures for an experience award!
86.00	Right from the 1st flight we were welcomed by staff. My mom was able to get pictures of me with planes when I had my first introductory flight. I am now in my flight training and feel like I am part of their aviation family. I have met instructors, pilots, staff members and have had so many positive experiences. I am excited to have chosen Air Ventures to begin my pathway in Avaition. They are hands down the BEST flight school I could have wanted to be part of to become a member and receive top notch training.

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 84%

Regional Average: 86
Your regional percentile ranking: 90%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 86
Your national percentile ranking: 88%

Regional Average: 87
Your regional percentile ranking: 90%

5. SubScore Summary for Air Ventures Flying School at KSFZ

Region: Eastern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	97
Customer Focus	98	96
Community	99	96
Information Sharing	94	91
NetPromoter Score	98	92
Overall Total	98	94

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 67%

Regional Average: 98
Your regional percentile ranking: 68%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 73%

Regional Average: 98
Your regional percentile ranking: 73%

6.3 Responses per Question

My school consistently used a training syllabus that I could consult.

Response Choice	Frequency	%

Strongly Agree	57	93.44%
Somewhat Agree	3	4.92%
Neither agree nor disagree	1	1.64%

My school helped me find an instructor who considered my personal strengths and weaknesses when creating lesson plans.

Response Choice	Frequency	%
Strongly Agree	57	93.44%
Somewhat Agree	3	4.92%
Neither agree nor disagree	1	1.64%

My school promotes a culture of safety.

Response Choice	Frequency	%
Strongly Agree	60	98.36%
Somewhat Agree	1	1.64%

My instructor at my school regularly suggested what I should study before arriving at the airport for a lesson.

Response Choice	Frequency	%
Strongly Agree	59	96.72%
Somewhat Agree	2	3.28%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 98

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96
Your national percentile ranking: 80%

Regional Average: 97
Your regional percentile ranking: 73%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 84%

Regional Average: 97
Your regional percentile ranking: 75%

7.3 Responses per Question

Instructors at my school were never available to answer questions outside of formal lessons.

Response Choice	Frequency	%
Strongly Agree	1	1.64%
Somewhat Agree	1	1.64%
Neither agree nor disagree	2	3.28%
Somewhat Disagree	1	1.64%
Strongly Disagree	56	91.8%

I found it easy to reschedule lessons at my school when there were issues, like maintenance or weather.

Response Choice	Frequency	%
Strongly Agree	60	98.36%
Somewhat Agree	1	1.64%

Staff at my school always treated me with respect.

Response Choice	Frequency	%
Strongly Agree	61	100%

Sometimes I wish I had chosen a different flight school.

Response Choice	Frequency	%
Somewhat Agree	1	1.64%
Neither agree nor disagree	1	1.64%
Somewhat Disagree	1	1.64%
Strongly Disagree	58	95.08%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 99

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96

Your national percentile ranking: 81%

Regional Average: 96
Your regional percentile ranking: 85%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 96
Your national percentile ranking: 87%

Regional Average: 97
Your regional percentile ranking: 90%

8.3 Responses per Question

After training at my school, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	58	95.08%
Somewhat Agree	3	4.92%

Sometimes I felt as if I didn't belong at my school.

Response Choice	Frequency	%
Somewhat Agree	1	1.64%
Somewhat Disagree	1	1.64%
Strongly Disagree	59	96.72%

My school provided adequate opportunities to meet students, new pilots, and members of the local aviation community

Response Choice	Frequency	%
Strongly Agree	56	91.8%
Somewhat Agree	4	6.56%
Neither agree nor disagree	1	1.64%

I received regular positive encouragement that made me want to come back for my next lesson at my school.

Response Choice	Frequency	%
Strongly Agree	58	95.08%
Somewhat Agree	3	4.92%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 94

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 91
Your national percentile ranking: 77%

Regional Average: 92
Your regional percentile ranking: 72%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 92
Your national percentile ranking: 78%

Regional Average: 93
Your regional percentile ranking: 65%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals at my school.

Response Choice	Frequency	%
Strongly Agree	59	96.72%
Somewhat Agree	2	3.28%

My flight training at my school has required more time and/or money than I expected.

Response Choice	Frequency	%
Somewhat Agree	1	1.64%
Neither agree nor disagree	16	26.23%
Somewhat Disagree	8	13.11%
Strongly Disagree	36	59.02%

My school readily shares information about student success rates (e.g. passing FAA checkride).

Response Choice	Frequency	%
Strongly Agree	51	83.61%
Somewhat Agree	4	6.56%
Neither agree nor disagree	4	6.56%

Strongly Disagree	2	3.28%

I was shown where I could find additional resources, like study guides or practice exams, to supplement my studies in anticipation of written or practical exams.

Response Choice	Frequency	%
Strongly Agree	57	93.44%
Somewhat Agree	4	6.56%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	57	93.44%
9	3	4.92%
8	1	1.64%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	60	98.36%
Passive	1	1.64%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 98

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 43%

Regional Average: 93

Your regional percentile ranking: 42%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 49%

Regional Average: 97
Your regional percentile ranking: 44%