Report for Abhi Agarwal at KDTO

Region: Central Southern

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.
A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.
Average scores were based on all usable responses received and have been rounded where necessary.
Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.
Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 8 evaluations.

2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Abhi is a very patient instructor who really took the time to make sure I understood all aspects of my flight training. He has a great attitude, he is s safe pilot and really wants you to be the best version of yourself. He is a 10 out of 10 instructor.
82.00	I highly recommend Abhi Agarwal as a flight instructor. His friendly and approachable nature immediately puts students at ease, creating an ideal learning environment. Abhi has an exceptional ability to connect with his students — offering encouragement and constructive feedback in a way that builds both skill and confidence. He’s methodical in his approach, breaking down complex concepts into manageable steps while always keeping the end goal in sight. His balance of patience, professionalism, and passion for teaching truly sets him apart.

90.00	I would highly recommend Abhi Argwal for recognition by AOPA through the Flight Training Experience for his outstanding contribution as a Certified Flight Instructor. I had the privilege of training with Abhi at In the Pattern Flight School, where his professionalism, patience, and genuine commitment to student success set him apart as an exceptional educator. When I began my training, I initially worked with another instructor whose approach lacked the patience and engagement that effective flight instruction requires. I was close to leaving the school entirely—until I began flying with Abhi. His ability to meet students where they are, identify learning gaps, and transform challenges into progress made all the difference in my development as a pilot. Abhi's instructional style combines deep technical knowledge with a calm and encouraging demeanor. He creates a safe learning environment that fosters both confidence and competence, ensuring that every flight is purposeful and every debrief meaningful. Beyond the cockpit, his mentorship instills professionalism, situational awareness, and a true appreciation for aviation safety and excellence. The only reason I continued my training at In the Pattern was because of Abhi. His dedication to his students and to the craft of teaching represents the highest standards of flight instruction. I can think of no one more deserving of recognition for his impact on students and his contribution to general aviation
88.00	Abhi is great at being the instructor that he is. Starting in the class he makes a plan that caters to the need of the student and learning style. Abhi goes above and beyond when teaching either on the ground or making slight changing while in the air. I would recommend him to anyone starting to fly or continuing education.
90.00	Abhi had been my main IP throughout my time at ITP, and when I first started with him I knew I was good hands. He really pushes me to think outside of the box when necessary, and does a great job with making things very clear. Of all the instructors I have had, he has been the best at ground lessons. Each lesson we really dive into what is needed to be understood. When starting IFR training, he showed me ways to make things very clear and easy to understand. By the time I had my second IFR flight, I was able to fully provide my CRAFT clearance back to ATC with no issues. That's how everything else is as well. He teaches and provides guidance once, and after that each time I have been able to get the concept and flight maneuver with ease.
84.00	Abhi has been an amazing instructor. Both when we are flying and during ground school. He has shown incredible knowledge, and explained it in a way that is easy to absorb. He has always been available if I have any questions, and explains things in great detail. He has gone above and beyond, by taking me to maintenance to show how the internals of the plane work. As well as dozens of hours of in-depth ground school. He shows great patience with his students and never gets outwardly frustrated. Is always available., and maintains a very positive and friendly attitude.
89.00	Abhi should win because he's smart, experienced, available, motivated, enthusiastic and committed!
85.00	Abhi Agarwal should win the flight training experience award as he goes above and beyond to ensure the learning is thorough. He strives to not only prepare his students to succeed at checkrides but ensures they become safe pilots more importantly. He patiently explains complex concepts into simpler terms by using examples and diagrams which help in retention. I want to also mention the personal touch he provides which helps students feel comfortable asking questions which is important when it comes to flight training. Overall, I think Abhi is a deserving candidate of this award!

4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 87

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86
Your national percentile ranking: 36%

Regional Average: 87
Your regional percentile ranking: 42%

4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 87
Your national percentile ranking: 37%

Regional Average: 87
Your regional percentile ranking: 46%

5. SubScore Summary for at KDTO

Region: Central Southern

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	99	98
Customer Focus	96	97
Community	95	92
Information Sharing	96	94
NetPromoter Score	100	95
Overall Total	97	95

6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 99

6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 98
Your national percentile ranking: 47%

Regional Average: 99
Your regional percentile ranking: 59%

6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 99
Your national percentile ranking: 52%

Regional Average: 99
Your regional percentile ranking: 68%

6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	7	87.5%
Somewhat Agree	1	12.5%

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	8	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	8	100%

7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 96

7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 97
Your national percentile ranking: 11%

Regional Average: 99
Your regional percentile ranking: 8%

7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98
Your national percentile ranking: 10%

Regional Average: 99
Your regional percentile ranking: 4%

7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	8	100%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	8	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Agree	1	12.5%
Neither agree nor disagree	1	12.5%

Strongly Disagree	6	75%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	8	100%

8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 95

8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 92
Your national percentile ranking: 59%

Regional Average: 93
Your regional percentile ranking: 62%

8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 94
Your national percentile ranking: 62%

Regional Average: 93
Your regional percentile ranking: 72%

8.3 Responses per Question

After training with my CFI,I feel like amember of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	8	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	12.5%
Neither agree nor disagree	1	12.5%
Strongly Disagree	6	75%

My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	6	75%
Somewhat Agree	2	25%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	8	100%

9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 96

9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 94
Your national percentile ranking: 48%

Regional Average: 95
Your regional percentile ranking: 42%

9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 95
Your national percentile ranking: 53%

Regional Average: 95
Your regional percentile ranking: 46%

9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	8	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Neither agree nor disagree	1	12.5%
Somewhat Disagree	1	12.5%
Strongly Disagree	6	75%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Strongly Agree	1	12.5%
Strongly Disagree	7	87.5%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	8	100%

10.Net Promoter Score

10.1 Questionaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	8	100%

10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	8	100%

10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: https://www.medallia.com/net-promoter-score

Your Score: 100

10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 95
Your national percentile ranking: 60%

Regional Average: 98
Your regional percentile ranking: 64%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 97
Your national percentile ranking: 62%

Regional Average: 97
Your regional percentile ranking: 68%