



Report for Wynn Martin at KOKV

Region: Awards Consideration (includes report card)

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

## 1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 8 evaluations.

## 2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

## 3. Individual Overall Scores & Responses

| Total Score | Student Review  |
|-------------|---|
| 89.00       | Mr. Martin has demonstrated what it means to be a flight instructor, atleast for me; he was always giving positive criticism, making sure I understood why something needed to be done. He never made me feel dumb for not knowing or doing something wrong. He always wanted to help, and to educate   |
| 88.00       | Was a truly amazing instructor who was extremely easy to get along with and went out of his way to help and explain with topics.  |
| 90.00       | Wynn has been a trusted instructor of mine for many years now as well as a senior mentors at Aviation Adventures. Most recently he clarified the "why" behind why Vy and Vx are the numbers they are stoichiometric ratios of fuel and air as it relates to carburetors. I consider myself fortunate to have been a student of his, and now never hesitate to send progress check students his way.       |
| 86.00       | Wynn is by far one of the most knowledgeable and outgoing instructors that I've ever met. He knows all of his stuff and makes the learning environment fun, I wish that I could obtain all of my licenses and certificates from him. Multiple students, along with myself, have found that he is very outgoing and makes difficult concepts easy to understand. I could not recommend a better candidate. |

---

|       |  |
|-------|--|
|       | Over the past year of training with Wynn Martin, I've experienced firsthand what it means to have a flight instructor who is not only skilled and professional, but also genuinely invested in his students' growth and confidence. Wynn, embodies every quality that defines an exceptional flight instructor - patience, motivation, approachability, and a true dedication to helping students succeed. During my commercial training, Wynn consistently demonstrated his ability to adapt his teaching methods to meet my individual learning needs. When I hit a plateau with my landings, he never allowed frustration to take over. Instead, he introduced different techniques and perspectives that helped me strengthen my skills and meet the ACS with confidence. His calm, supportive approach transformed what could have been a discouraging phase into one of the most valuable learning experiences I've had. Wynn has a unique ability to make flight training fun while being professional. Every lesson strikes the perfect balance between challenge and encouragement, and he always maintains a positive and safety focused atmosphere. I've never hesitated to bring him questions or concerns, because he fosters a learning environment built on trust and respect. That openness has made me a more confident and capable pilot. Beyond his technical skill, Wynn's genuine passion for aviation shines through everything he does. He motivates his students not only to become proficient pilots, but to also carry themselves with professionalism and pride in the aviation community. I truly believe that instructors like Wynn are what makes the flight training experience extraordinary. He doesn't just teach people to fly; he helps them become safe, confident, and inspired aviators. For these reasons and more, I wholeheartedly feel that Wynn Martin should win a Flight Training Experience Award. He exemplifies the very best of what flight instruction should be. |
| 86.00 |  |
| 84.00 | Wynn is an exceptional flight instructor who consistently demonstrates a professional demeanor. He has an emphasis on creating a positive learning environment focused on safety. As a 62 year old student pilot, he has effectively adjusted his teaching to facilitate my acquisition of piloting skills   |
| 90.00 | Wynn was my primary instructor from my very first flight lesson through my Private Pilot training at Aviation Adventures. From day one, his depth of knowledge, professionalism, and passion for teaching were evident. He created a welcoming and supportive learning environment that made every flight and ground lesson engaging and productive. Wynn not only equipped me with the skills and confidence to become a safe and competent Private Pilot, but also instilled in me the mindset and foundation that continue to shape my growth throughout my aviation career as an Instrument-Rated Commercial Pilot currently progressing toward CFI/CFI-I. His commitment to excellence and genuine care for his students make him an exceptional instructor and mentor.   |
| 88.00 | Wynn is a great flight instructor and should win the award because of his great instructing skills. He has been very proficient in recognizing my strengths and weaknesses. Most notably, he quickly recognizes the source of bad habits during certain maneuvers or landings, and is able to come up with tips and effective feedback to overcome these.  |

---

#### 4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 88

##### 4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 87

Your national percentile ranking: 53%

Regional Average: 87

Your regional percentile ranking: 53%

##### 4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 88

Your national percentile ranking: 57%

Regional Average: 88

Your regional percentile ranking: 57%

#### 5. SubScore Summary for at

Region: Awards Consideration (includes report card)

The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and

regional averages, for benchmarking.

Subscore Summary:

|                     | Your Score | National Avg |
|---------------------|------------|--------------|
| Educational Quality | 100        | 86           |
| Customer Focus      | 100        | 86           |
| Community           | 94         | 82           |
| Information Sharing | 96         | 83           |
| NetPromoter Score   | 100        | 96           |
| Overall Total       | 88         | 76           |

## 6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 100

### 6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86

Your national percentile ranking: 91%

Regional Average: 86

Your regional percentile ranking: 91%

### 6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 86

Your national percentile ranking: 96%

Regional Average: 86

Your regional percentile ranking: 96%

### 6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 8         | 100% |

My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 8         | 100% |

I felt safe flying with my CFI.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 8         | 100% |

My CFI helped me feel prepared for unexpected situations in flight.

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| Strongly Agree     | 8         | 100% |

## 7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score:  100

### 7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average:  86

Your national percentile ranking:  82%

Regional Average:  86

Your regional percentile ranking:  82%

### 7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average:  85

Your national percentile ranking:  93%

Regional Average:  85

Your regional percentile ranking:  93%

### 7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| Strongly Agree     | 8         | 100% |

I feel like my CFI made efficient use of my time.

| Response<br>Choice | Frequency | %     |
|--------------------|-----------|-------|
| Strongly Agree     | 7         | 87.5% |
| Somewhat Agree     | 1         | 12.5% |

My CFI was not invested in my success.

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| Strongly Disagree  | 8         | 100% |

My CFI was reliable and on-time for scheduled lessons

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| Strongly Agree     | 8         | 100% |

## 8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 94

#### 8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 82

Your national percentile ranking: 79%

Regional Average: 82

Your regional percentile ranking: 79%

#### 8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 82

Your national percentile ranking: 87%

Regional Average: 82

Your regional percentile ranking: 87%

#### 8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

| Response Choice | Frequency | %     |
|-----------------|-----------|-------|
| Strongly Agree  | 7         | 87.5% |
| Somewhat Agree  | 1         | 12.5% |

My instructor expressed that people like me should not fly.

| Response Choice            | Frequency | %     |
|----------------------------|-----------|-------|
| Neither agree nor disagree | 1         | 12.5% |
| Strongly Disagree          | 7         | 87.5% |

My CFI introduced me to students, new pilots, and members of the local aviation community.

| Response Choice            | Frequency | %   |
|----------------------------|-----------|-----|
| Strongly Agree             | 4         | 50% |
| Somewhat Agree             | 2         | 25% |
| Neither agree nor disagree | 2         | 25% |

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

| Response Choice | Frequency | %   |
|-----------------|-----------|-----|
| Strongly Agree  | 6         | 75% |
| Somewhat Agree  | 2         | 25% |

#### 9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: **96**

#### 9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: **83**

Your national percentile ranking: **80%**

Regional Average: **83**

Your regional percentile ranking: **80%**

#### 9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: **83**

Your national percentile ranking: **91%**

Regional Average: **83**

Your regional percentile ranking: **91%**

#### 9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 8         | 100% |

My flight training with my CFI has required more time and/or money than I expected.

| Response Choice            | Frequency | %   |
|----------------------------|-----------|-----|
| Neither agree nor disagree | 2         | 25% |
| Somewhat Disagree          | 2         | 25% |
| Strongly Disagree          | 4         | 50% |

Sometimes I did not know what my flight lessons would cover.

| Response Choice   | Frequency | %     |
|-------------------|-----------|-------|
| Somewhat Disagree | 1         | 12.5% |
| Strongly Disagree | 7         | 87.5% |

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

| Response Choice | Frequency | %    |
|-----------------|-----------|------|
| Strongly Agree  | 8         | 100% |

#### 10. Net Promoter Score

##### 10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| 10                 | 8         | 100% |

## 10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

Detractor: Less likely to use your services again and may not speak highly of your services to others.

Passive: Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

Promoters: Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

| Response<br>Choice | Frequency | %    |
|--------------------|-----------|------|
| Promoter           | 8         | 100% |

## 10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from -100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

### 10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96

Your national percentile ranking: 60%

Regional Average: 96

Your regional percentile ranking: 60%

### 10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 63%

Regional Average: 98

Your regional percentile ranking: 63%