



Report for Paul Beaulieu at KBVY

Region: Awards Consideration (includes report card)

Below is a summary of scores and feedback from all the usable evaluations which were submitted for you during the 2026 Flight Training Experience Award application period. Many flight training providers receive exceptionally high scores so we also share with you the distribution of the overall aggregate scores for comparison.

### 1. Eligibility

To be eligible for an award, you needed to receive at least 5 unique evaluations, each at least 80% complete

A survey response was considered 'usable' if the respondent answered at least 80% of the questions required for scoring.

A CFI was considered 'eligible' for an award if they received at least 5 unique, usable responses.

Average scores were based on all usable responses received and have been rounded where necessary.

Your percentile rank was calculated by comparing your score to scores of all other (nominated/eligible) CFIs. Percentile ranks were calculated at both national and regional levels and may have been rounded.

Your performance (percentile rank) compared to all other eligible CFIs in your region was one of many factors that informed award decisions.

You received 9 evaluations.

### 2. Free Responses

At the end of each evaluation, we ask the following open-ended question:

Why should or shouldn't your CFI win a Flight Training Experience Award?

### 3. Individual Overall Scores & Responses

Total Score	Student Review
90.00	Because he's one of the best teacher I've ever seen in my life!
90.00	I HAVE BEEN FLIGHT FOR SOME TIMES NOW AND I STRONGLY BELIVE THAT PAUL WAS ONE OF THE MOST INFLUENTIAL AND KIND INSTRUCTOR AND PERSON I HAVE EVER MET
90.00	Paul Beaulieu is an educator through and through. He brilliantly combines the science of the FOI's with the art of interpersonal relationship-building. To put it succinctly, Paul has achieved the self-actualization stage of Maslow's Hierarchy - he was born to teach.
90.00	Paul is not only committed to safety and professionalism, he is advancing these concepts into the broader GA universe. His completion standard includes a positive outcome. This means an exceptional experience for the students. He should win this award.

74.00	<p>Dear AOPA committee, I whole heartily nominate Paul Beaulieu for the Flight Training Experience Award. As a student pilot under his instruction, I've witnessed his exceptional knowledge, patience, and dedication he brings to every lesson. Paul builds confident, safe pilots, and always puts his students first. Every lesson is tailored to the student's needs, challenge and encouragement. His professionalism, work ethic, and commitment to aviation excellence make him truly deserving of this award. I'm very lucky to have learned from the best. Sincerely, Jieun Kim</p>
85.00	<p>I had the privilege to be one of Paul's students. Paul demonstrated exceptional knowledge and expertise in flight instructions. He is supportive, encouraging, and have clear communication to explain complex concepts in ways that are very easy to understand. It was my pleasure to have received valuable instructions from Paul. I would 100% recommend future and current students to join Paul's classes!</p>
90.00	<p>I am pleased to recommend Paul for the Flight Training Experience Award. Having trained with Paul during both my Private Pilot and CFI training, I can confidently say that he embodies the qualities of an outstanding flight instructor. From the very beginning, Paul demonstrated a commitment to tailoring each lesson to the individual needs of his students. He consistently used a well-structured training syllabus that was easy to follow, allowing me to track my progress throughout my training. Additionally, Paul showed great flexibility, adjusting his lesson plans to accommodate both my strengths and areas that needed improvement, ensuring that I was always challenged but never overwhelmed. One of the most remarkable qualities of Paul is his dedication to safety. He promotes a culture of safe flying and places a strong emphasis on preparing his students for unexpected situations in flight. Whether it's through regular practice of emergency procedures or providing detailed explanations of complex concepts, Paul ensures that his students feel confident and well-prepared for any scenario. Beyond technical skill, Paul's investment in his students' success is unparalleled. He goes above and beyond by providing weekly meetings for CFI candidates, free of charge, over the past two years. These sessions have been invaluable in helping future CFIs like myself build the knowledge and confidence needed to succeed in this field. Paul also fosters a sense of community by introducing students to one another, as well as members of the broader aviation community, ensuring that every student feels like they belong. Moreover, Paul's ability to make efficient use of a student's time and resources cannot be overstated. His lessons are always well-prepared, and he ensures that students are well aware of the steps required to meet their flight training goals. Though flight training is often more time-consuming and expensive than anticipated, Paul is transparent about expectations and consistently works with his students to make the most of each lesson. Paul is reliable, punctual, and always approachable. His commitment to excellence in flight instruction is evident in everything he does, and he has helped countless students, including myself, take the next step in our aviation careers. His passion for aviation and for teaching is contagious, and I have no doubt that he would be an exceptional recipient of the Flight Training Experience Award. Thank you for considering Paul for this prestigious honor.</p>
90.00	<p>Paul should win this award for the great flight training he has provided me and many other students with. I started taking lessons with Paul when I began my CFI training, we have been meeting weekly with other students at the same stage as me. He has created an incredible environment where I feel like I am involved in the community. He has encouraged me and inspired me to be the best pilot I can be. Paul is an exceptional flight instructor and it shows through the dedication he has to his students. He genuinely cares about everyone's success and is invested in creating the most competent and confident pilots. He has a background in education and many years of experience. This helps him not only be a great flight instructor but a mentor that always offers his guidance.</p>
81.00	<p>Paul is an eminently qualified instructor. Based on his hours alone he has introduced many to the joys of aviation. His exuberance for aviation is paired with seriousness of purpose and concern for understanding and safety in the cockpit. He communicates tremendous enthusiasm for aviation, blended perfectly with professionalism.</p>

#### 4. Aggregate Overall Score (Range: 0 to 100)

This is the overall score you received from your customers in the 2026 Flight Training Experience Award application period:

Your Score: 87

4.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 87

Your national percentile ranking: 25%

Regional Average: 87

Your regional percentile ranking: 25%

#### 4.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 88

Your national percentile ranking: 23%

Regional Average: 88

Your regional percentile ranking: 23%

### 5. SubScore Summary for at

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The remaining sections summarize your individual subscores (range: 0 to 100) as they apply to each of the four areas from our Flight Training Experience Research: Educational Quality, Customer Focus, Community, and Information Sharing. You will also find national and regional averages, for benchmarking.

Subscore Summary:

	Your Score	National Avg
Educational Quality	89	86
Customer Focus	87	86
Community	88	82
Information Sharing	82	83
NetPromoter Score	100	96
Overall Total	79	76

### 6. Educational Quality Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Educational Quality; offering effective training from professional instructors who are dedicated to students' success

Your Score: 89

#### 6.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86

Your national percentile ranking: 57%

Regional Average: 86

Your regional percentile ranking: 57%

#### 6.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 86

Your national percentile ranking: 65%

Regional Average: 86

Your regional percentile ranking: 65%

#### 6.3 Responses per Question

My CFI consistently used a training syllabus that I could consult.

Response Choice	Frequency	%
Strongly Agree	8	88.89%

Neither agree nor disagree	1	11.11%
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My CFI tailored their lessons plans to accommodate my personal strengths and weaknesses.

Response Choice	Frequency	%
Strongly Agree	9	100%

I felt safe flying with my CFI.

Response Choice	Frequency	%
Strongly Agree	9	100%

My CFI helped me feel prepared for unexpected situations in flight.

Response Choice	Frequency	%
Strongly Agree	9	100%

## 7. Customer Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Customer Focus; adding value by demonstrating professionalism and engagement with students

Your Score: 87

### 7.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 86

Your national percentile ranking: 48%

Regional Average: 86

Your regional percentile ranking: 48%

### 7.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 85

Your national percentile ranking: 54%

Regional Average: 85

Your regional percentile ranking: 54%

### 7.3 Responses per Question

My CFI patiently helped me understand difficult concepts.

Response Choice	Frequency	%
Strongly Agree	8	88.89%
Neither agree nor disagree	1	11.11%

I feel like my CFI made efficient use of my time.

Response Choice	Frequency	%
Strongly Agree	9	100%

My CFI was not invested in my success.

Response Choice	Frequency	%
Strongly Agree	1	11.11%
Somewhat Disagree	1	11.11%
Strongly Disagree	7	77.78%

My CFI was reliable and on-time for scheduled lessons

Response Choice	Frequency	%
Strongly Agree	9	100%

## 8. Community Focus Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Community; emphasizing social connections and accomplishments.

Your Score: 88

### 8.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 82

Your national percentile ranking: 63%

Regional Average: 82

Your regional percentile ranking: 63%

### 8.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 82

Your national percentile ranking: 72%

Regional Average: 82

Your regional percentile ranking: 72%

### 8.3 Responses per Question

After training with my CFI, I feel like a member of the general aviation community.

Response Choice	Frequency	%
Strongly Agree	9	100%

My instructor expressed that people like me should not fly.

Response Choice	Frequency	%
Strongly Agree	1	11.11%

Strongly Disagree	8	88.89%
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My CFI introduced me to students, new pilots, and members of the local aviation community.

Response Choice	Frequency	%
Strongly Agree	9	100%

My CFI shared relevant information to help me continue flying after training (e.g. how to find flying clubs, purchase an aircraft, or start an aviation career)

Response Choice	Frequency	%
Strongly Agree	9	100%

## 9. Information Sharing Scale (Range: 0 to 100)

This is the score you received from your customers, derived solely from the questions related to Information Sharing; educating and empowering students to make informed decisions about flight training investments.

Your Score: 82

### 9.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 83

Your national percentile ranking: 42%

Regional Average: 83

Your regional percentile ranking: 42%

### 9.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 83

Your national percentile ranking: 46%

Regional Average: 83

Your regional percentile ranking: 46%

## 9.3 Responses per Question

I always understood the steps required to reach my flight training goals with my CFI.

Response Choice	Frequency	%
Strongly Agree	9	100%

My flight training with my CFI has required more time and/or money than I expected.

Response Choice	Frequency	%
Strongly Agree	1	11.11%
Neither agree nor disagree	2	22.22%
Strongly Disagree	6	66.67%

Sometimes I did not know what my flight lessons would cover.

Response Choice	Frequency	%
Strongly Agree	1	11.11%
Neither agree nor disagree	2	22.22%
Strongly Disagree	6	66.67%

My CFI introduced me to online resources (like flight planning tools or weather sources) and showed how they can be used to aid my decision making.

Response Choice	Frequency	%
Strongly Agree	9	100%

## 10. Net Promoter Score

### 10.1 Questionnaire Responses

The Net Promoter Score is generated by asking customers how likely they would be to recommend a given product or service - in this case, your services as a flight instructor to another potential customer, on an 11 point scale.

How likely are you to recommend your CFI to someone interested in flight training?

Response Choice	Frequency	%
10	8	88.89%
9	1	11.11%

### 10.2 NPS Grouping

Responses to this question are then used to sort customers into one of three groups:

**Detractor:** Less likely to use your services again and may not speak highly of your services to others.

**Passive:** Generally somewhat satisfied, passive respondents likely won't help or hurt your business in talking to other people.

**Promoters:** Ideally, all of your customers would be promoters. Promoters would fly with you again in the future and would tell others how great they think you are.

Response Choice	Frequency	%
Promoter	9	100%

### 10.3 Standardized Score Calculation

The overall Net Promoter Score is calculated by subtracting the percentage of your customers who are 'detractors' from the percentage of your customers you are 'promoters.' Thus, the overall Net Promoter Score can range from - 100 to 100.

For more information on the Net Promoter Score and how to interpret it, check out: <https://www.medallia.com/net-promoter-score>

Your Score: 100

#### 10.3.1 Compared to All Nominees (those with at least 1 evaluation)

National Average: 96

Your national percentile ranking: 60%

Regional Average: 96

Your regional percentile ranking: 60%

10.3.2 Compared to All Eligible Nominees (those with at least 10 evaluations)

National Average: 98

Your national percentile ranking: 63%

Regional Average: 98

Your regional percentile ranking: 63%